



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/5804211
Dated/दिनांक : 10-01-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	25-01-2025 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	25-01-2025 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Odisha
Department Name/विभाग का नाम	Home Department Odisha
Organisation Name/संगठन का नाम	Odisha Police
Office Name/कार्यालय का नाम	State Police Headquarters
क्रैता ईमेल/Buyer Email	aig-prov.odpol@gov.in
Total Quantity/कुल मात्रा	2
Item Category/मद केटेगरी	Video Recorder for CCTV System (V2) (Q2) , Layer 2 Access Switch (V2) (Q2)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	80 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण

Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	10 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Video Recorder for CCTV System (V2)
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	40000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	26

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

AIG of Police (Provisioning), Odisha, Cuttack
State Police Headquarters, Home Department Odisha, Odisha Police , Cuttack
(Bamadev Singh)

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
5. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Video Recorder For CCTV System (V2) (1 pieces)

Bis Required	Yes
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Technical Specifications/तकनीकी विशिष्टियाँ

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Type of Recorder	NVR
	Mounting	Rack Mounted
	Housing construction	metal/Alluminium alloy
Performance	Total Number of Input Channels	32, 64, 128
	Number of IP based Video input Channels	32, 64, 128
	Maximum Recording Resolution supported	4K (3840 × 2160), 12 MP (4000 X 3000) Or higher
	Supported Compression Technique	H.264, H.265
	Maximum Number of cameras to be viewed on a single display	32 or more
	Recording Speed for all channels (fps)	Upto 30, Upto 50, Upto 60 Or higher
Audio	Audio Support	Yes
	Audio Output	1
SECURITY	Type of Encryption	HTTPS (SSL/TSL), HTTP (SSL/TSL), TLS ENCRYPTION, WATER MARKING, SSH
Alarm	Alarm Support	Yes
	Pre / Post Alarm Buffer	Yes
NETWORK PROTOCOLS / INTERFACE / OPERATING SYSTEM	Supported Network Protocols	UDP, SNMP, IGMP, DHCP, RTP, RSTP, HTTP, HTTPS, DNS, DDNS, RTSP, RTCP, NTP, UPnP, SMTP, FTP, QOS, TCP/IP, NA
	Supported Interface	Ethernet, HDMI, VGA, USB, RS-485
	Physical Layer of Ethernet	10/100/1000 Base TX
PLAYBACK / VIEW / MANAGEMENT	Search	Date, Time, Event, Log, Motion, Bookmarks, Time-Lapse, Thumbnail, Text-In, ANALYTICS OVER LAY, REPORT MODE, LIST BASED SEARCH, ALARM, TIME-LINE BASED SEARCH, Color Based, Size Based, All systems messages, All configuration messages, state changes, operator login, System Activity, System error, Video Alarms, Video Clip Access, Objects Created, Objects Deleted, Objects Changes, References added and removed
	Bookmarks	Forward, Backward, adjustable playback speed, Full Screen, Next Camera, Previous Camera, Repeat, TAGGING, NAMING, RETENTION OF VIDEO CLIPS, Video vault
	Page preview	Multi Monitor Support, Video Window, Video matrix, Event monitor, Alarm monitoring window, Log window, Health monitoring window

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Total Management	Group add, Delete, Group management, Remote Data Export, FAILOVER MANAGEMENT LIKE SPARE SERVER MAY BE ADDED TO A FAILOVER, SERVER SOFTWARE UPADTES, ALARM MANAGEMENT, USER MANAGEMENT, EMAIL VERIFICATION, HEALTH WARNING TEMPERATURE, STORAGE, ARCHIVE
	Camera Management	Add, Edit, Delete, Use Master account, Use Specific account, (TEMPORARY USER ACCESS TIME START AND SCHEDULE)
STORAGE	Hard Disks Provided	Yes(inclusive in the scope of supply), No
	Total Storage Capacity (TB) of the hard disk provided	1, 2, 4, 6, 8, 10, 12, 16, 18, 20, 24, 28, 30, 32, 36, 40, 48, 50, 60, 64, 66, 72, 80, 90, 96, 114, 120, 128, 160, 256, NA (No Hard Disck Provided) Or higher
Salient Features	Salient Features	Video Loop Support, Video Recorder supports recording on NAS Directly, Remote Administration (Remote Configuration And Status Using Web Based Tool), System Update (Remote System Update Over Network Using Web Client), PC Client (PC Application Client With A Channel Recording Feature Support), Web Client (Viewer through HTTP system configuration), On Screen Display (In English), Drivers / Compatible Software (Wherever Applicable) Part Of Supply, Recording schedule support, Bandwidth Control, Camera Notification, Search management inbuilt features, Page preview support, Capability of Recorder to Work with Other Makes of CCTV Cameras (ONVIF support)
Buyer Specific Requirements	valid BIS certificate as per IS 13252 under CSR	Yes (required)
Operating Conditions	Relative Humidity Non Condensing at 40 deg C	90.0 (percent)
WARRANTY / SERVICES	Warranty	1year, 2year, 3year Or higher
Certification	Agree to provide all relavant documents Test Report/suporting document /reports to the buyer at the time of bidding or on demand	Yes

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	LAXMIKANTA HOTA	754005,Office of the Commandant, SOG,At/Po/PS-Chandaka, Dist-Khurda, Bhubaneswar	1	30

Layer 2 Access Switch (V2) (1 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Specification	Type of Switch	Un Managed
	Technology	PoE, PoE+
	Number of 1G Copper Ports	8, 12, 16, 24, 48, 52, 0, 5
	Multi-Gigabit Support	Yes
	Redundant Power supply (from day one)	Available, Not Available, Supported and Part of Supply, Supported
	On Site OEM Warranty	1 Year, 3 Year, 5 Year

Additional Specification Parameters - Layer 2 Access Switch (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
On site OEM Warranty	2 Years
Technology	PoE+

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	LAXMIKANTA HOTA	754005,Office of the Commandant, SOG,At/Po/PS-Chandaka, Dist-Khurda, Bhubaneswar	1	45

Special terms and conditions-Version:1 effective from 09-09-2024 for category Video Recorder for CCTV System (V2)

1. Note to Buyers:

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category is covered under Scheme - II (Compulsory Registration Scheme) of BIS (Bureau of Indian Standards).

Compulsory registration of goods / articles in this category shall conform to IS 13252 (Part - 1) and shall bear the "Standard Mark" under a license from Bureau of Indian Standards as per Scheme-II of Schedule-II of Bureau of Indian Standards(Conformity Assessment) Regulations,2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfilment process.

Note to Sellers:

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily registration as per Scheme-2 of BIS.

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-ii-registration-scheme/>

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Additional [Specification:-](#)

Additional Specification Bullet Camera		
Sl. No.	Parameter	Value
1.	BIS	Only BIS Marked Catalogs
2.	Type of Camera Housing	Bullet Camera
3.	IP Camera	Yes

4.	Maximum Frame Rates(frames per second) Supported	25/30
5.	Image Sensor Type	CMOS
6.	Installation Type/Area of use	Outdoor
7.	Material of Housing	Aluminum / Aluminum alloy
8.	Ingress Protection	IP 67
9.	Lens Type	Fixed
10.	Focal Length for Fixed/Fisheye Lens Type (mm)	3.6 or better
11.	Focal Length for Varifocal Lenses Type (mm)	NA (being fixed lens)
12.	Optical Zoom	NA (being fixed lens)
13.	Iris Control	Fixed iris
14.	Digital Zoom	more than 20X - 25X, more than 12X - 16X
15.	WDR (Wide Dynamic Range)/ DWDR (Digital Wide Dynamic Range)	120 dB
16.	SNR (Signal to Noise Ratio) (dB) (Minimum)	50-59
17.	Salient Features	On Screen Display
		White Balance (Indoor / Outdoor / Manual Selectable)
		Web Client (Viewer through HTTP system configuration)
18.	Optional Features	Built-in microphone
		Day/Night Capable
19.	Audio Features	Built-in microphone
		External Microphone Support
20.	Alarm Features	Alarm Support

21.	Security Features	Encrypted Data Transmission (HTTPS (SSL/TSL))
		IP Address Filtering
		Multi Level User ID/Password
22.	Type of network required to transmit video / Image recorded by camera	Wired
23.	Features of Network And Interface	Dynamic IP Support
		IPv6 ready
		Static IP Support
24.	Power Input	12 VDC/ 24 VDC without adaptor
25.	BIS	Only BIS Marked Catalogs
26.	Supported Protocols	DNS, HTTP, HTTPS, IPv6, TCP/IP
27.	Availability of security testing report for CCTV/Vss issued by standardization Testing and Quality certification (STQC) Laboratory or any other agency notified by MEITY	Yes (Complying to the requirement of clause 5 of S.O. 1119 (E) on the subject: Public Procurement (Preference to make in India) Order 2017-Notifying CCTV/Video Surveillance System for Security in furtherance of the order at dated 6 th March, 2024 or Latest)
28.	BIS Registration (CRS) for safety general requirements as per IS 13252 (Part 1):latest	Yes
29.	Number of simultaneous video Streams	Quad Stream (Full/Compressed)
30.	Response Time to attend the complaint during Warranty	72 Hour or less

31.	Camera Image Sensing capacity	2MP (1920 x 1080 Pixel) or Better
32.	Maximum Resolution	2MP (1920 x 1080 Pixel) or better
33.	IR illumination Range (meter)	15-30 or higher
34.	Warranty	02 years or higher
35.	Certification	RoHS, CE, FCC
36.	Supply of compatible drivers and software include	Yes
37.	Bidder should provide necessary cable, Camera Mounting (Pole Mount/Junction Mount/Wall mount/Ceiling Mount) as per requirement	

Additional Specification of NVR-64 Ports/Channel

Sl. No.	Parameter	Value
1	Supported compression technique	H.265
2	Simultaneous monitoring connections for all cameras (users in local network for client connection)	32
3	Type of encryption	HTTP (SSL/TSL), HTTPS (SSL/TSL)
4	Supported network protocols	HTTP, HTTPS, RTSP
5	Supported interface	Ethernet, HDMI, USB, VGA
6	Camera management	Add, Delete, Edit, Use Master Account, Use Specific Account
7	Total management	Delete, Group Add, Group Management
8	Page preview	Multi Monitor Support, Video Matrix, Video Window

9	Bookmarks	Backward, Forward, Full Screen, Next Camera, Previous Camera
10	Search	Date, Event, Log, Time, Motion, Bookmarks
11	Salient features	On Screen Display (In English)
		Recording Schedule Support
		Video Loop Support
		Web Client (Viewer Through HTTP System Configuration)
12	Number of Hard disks supported in NVR	8
13	Total storage capacity (TB) of the hard disk provided	8
14	Capacity of each hard disk	8 TB
15	BIS	Only BIS Marked Catalog
16	Number of USB ports	3
17	Number of Ethernet ports	2
18	Recording speed for all channels (fps)	Up to 30 or better
19	Other ports/slots	2 HDMI Ports, 2 VGA Ports
20	Video content analytics (VCA)	Intrusion Detection, Motion Detection, Number Plate Recognition, Tampering, Trip-Wire Detection, Video Loss
21	Power input	230 VAC \pm 10%
22	Internal hard drive interface	SATA IV
23	Warranty	2 years or more

24	After Sales Service (Turn Around Time)	Within 48 hours
25	Type Of Lab Which Carried Out Test Of Complete Product To Prove The Conformity Of Products Per Specification	Govt. Lab/NABL Accredited Lab/OEM Certificate
26	Bidder should provide necessary cables, Connectors, other required during the time of installation as per requirement	

Additional Terms & Conditions for CCTV Installation, Integration, Networking and Cabling: -

1.	Cables and Connectors	
i.	Optical Fibre Cable	1200 Mtrs
ii.	3 Core Armoured Cable for power supply	1200 Mtrs
iii.	CAT 6 Cable for outdoor cabling	500 Mtrs
2.	Networking /ServerRack	
i.	Size of Server Rack	9U
ii.	Type of Server Rack	Rack Enclosures

3.	Pole & Pole Mount for camera Installation in outdoor	Quantity: 5 nos.
		Length: 6 Mtr.
4.	Pre-Bid interaction with Bidders	Yes
5.	Brain storming and survey mapping of the consignee location and placement of cameras has to be planned and discussed by the Bidder with the end user.	
6.	Complete Mounting Kit system should be supplied as per the requirement and installation in the premises by L1 Bidder during the installation.	
7.	All Kinds of Cables and Connectors as required and Junction Boxes-12 nos. (Approx.), Point to Point Access Point-03 nos. (Approx.), Media Convertors or Repeaters - 12 nos. (Approx.) should be provided by L1 Bidder during the installation.	
8.	Complete Installation, wiring, Service, Operationalization facilities & integration of CCTV Cameras with NVR and Display system to be provided at the consignee location by the L1 Bidder.	

Additional Terms & Conditions:-

1. Bidder Average Annual Turnover should not be less than- 40 lakhs.
2. The Bidder should submit ITR Return for last 3 years.
3. This bid is governed by OGFR-2023 and GFR regulations. Bidders will liable for punitive measures, including potential debarment, outlined in OGFR and GFR for any violations or failure to comply with GFR / OGFR as well as bid terms and conditions.
4. The bidders are requested to submit EMD/e-BG as per bid requirement in term of electronics Bank Guarantee quoting Unique Identification Number (UIN) "N COGD2383P" with NeSL while applying eBG from their respective Banks.
5. The Prospective bidders are request to submit their queries relating to the specifications of the tendered / bid item through mail id aig-prov.odpol@gov.in and igops.orphol@nic.in by 15.01.2025 by 05:00 PM. The queries will not be considered after the stipulated time period. In this connection, a pre-bid technical committee will be held in virtual mode. The date and time for the meeting will be send through mail.

Manufacturer's Authorization Form (MAF)

(To be submitted on OEM Letterhead)

Ref. No. _____ Dated _____

To

The A.I.G. of Police (Provisioning),
Odisha, Cuttack.

Dear Sir,

Tender Reference No./ NIT /GeM Bid No. : _____

Name of the item:

We M/s. _____ who are established and reputable manufacturers of _____ do here
by authorize M/s. _____ (Name and address of Agent / Dealer) to participate in the above tender.

We hereby extend our technical assistance to the bidder during installation and inspection of the product.

We hereby certify that, the equipments being sold would not be declared End of Support (EoS) or become obsolete in the next 5 years. Also, we certify that the products being sold would be covered under Warranty / Support and OEM support will be available for ___ years(as specified in the GeM Bid / Tender / NIT No.) from the date of installation, even in the case, the bidder becomes "Out of service".

We have studied the requirements of the product and confirm that we will adhere to the specifications of the tender and quality plan and extend all support during the inspection and provide documentary evidence at the time of inspection for the verification by Client/Client's representative.

Yours faithfully

(Name)

For and on behalf of M/s. _____

(Name of manufacturers)

2. Inspection

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

No

Post Receipt Inspection at consignee site before acceptance of stores:

Yes

3. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

AIG of Police (Provisioning), Odisha, Cuttack

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

4. **Warranty**

Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

5. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

6. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

7. **Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

8. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

9. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

10. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

AIG of Police (Provisioning), Odisha, Cuttack

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of

contract.

11. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---