



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2025/B/5802376 Dated/दिनांक : 10-01-2025

# Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण  |   |  |
|--|---|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय  | 20-01-2025 18:00:00   |  |
| Bid Opening Date/Time/बिंड खुलने की<br>तारीख/समय   | 20-01-2025 18:30:00   |  |
| Bid Offer Validity (From End Date)/बिड पेशकश<br>वैधता (बंद होने की तारीख से)   | 30 (Days)   |  |
| Ministry/State Name/मंत्रालय/राज्य का नाम  | Odisha  |  |
| Department Name/विभाग का नाम   | St And Sc Develpment Minorities And Backward Classes<br>Welfare Department Odisha                                     |  |
| Organisation Name/संगठन का नाम   | Commissioner-cum-secy. To Govt.,s.t. & S.c<br>Dev.dpptt.,bhubaneswar  |  |
| Office Name/कार्यालय का नाम  | Integrated Tribal Development Agency Sundargarh   |  |
| क्रेता ईमेल/Buyer Email  | j.kalo68@gov.in   |  |
| Total Quantity/कुल मात्रा  | 399   |  |
| ltem Category/मद केटेगरी   | Line Interactive UPS with AVR (V2) (Q2) , Multifunction Machines MFM (Q2) , Entry and Mid Level Desktop Computer (Q2) |  |
| Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)          | 50 Lakh (s)   |  |
| OEM Average Turnover (Last 3 Years)/मूल<br>उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)                              | 100 Lakh (s)  |  |
| Years of Past Experience Required for<br>same/similar service/उन्हीं/समान सेवाओं के लिए<br>अपेक्षित विगत अनुभव के वर्ष | 3 Year (s)  |  |
| MSE Exemption for Years Of<br>Experience/अनुभव के वर्षों से एमएसई छूट/   | Yes   |  |
| Startup Exemption for Years of Experience<br>and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट                            | No  |  |

| Bid Details/बिड विवरण  |   |  |
|--|---|--|
| Document required from seller/विक्रेता से मांगे<br>गए दस्तावेज़  | Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |  |
| Do you want to show documents uploaded by bidders to all bidders participated in bid?/   | Yes   |  |
| Past Performance/विगत प्रदर्शन   | 10 %  |  |
| Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया  | No  |  |
| RCM Applicable/लाग् आरसीएम   | Yes   |  |
| Type of Bid/बिंड का प्रकार   | Two Packet Bid  |  |
| Primary product category   | Entry and Mid Level Desktop Computer  |  |
| Time allowed for Technical Clarifications<br>during technical evaluation/तकनीकी मूल्यांकन के<br>दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय | 2 Days  |  |
| Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)  | No  |  |
| Evaluation Method/मूल्यांकन पद्धति   | Total value wise evaluation   |  |
| Arbitration Clause   | No  |  |
| Mediation Clause   | No  |  |

## EMD Detail/ईएमडी विवरण

| Advisory Bank/एडवाईजरी बैंक | State Bank of India |
|-----------------------------|---------------------|
| EMD Amount/ईएमडी राशि       | 100000              |

## ePBG Detail/ईपीबीजी विवरण

| l I |                    |       | л |
|-----|--------------------|-------|---|
| П   |                    |       | ı |
| П   | Required/भावश्यकता | No    | Ш |
| ш   | Requirea/आवश्यकता  | INO I | Ш |
| ш   |                    |       | л |

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन

जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी:

**Project Administrator** 

INTEGRATED TRIBAL DEVELOPMENT AGENCY SUNDARGARH, AT/Po- Sundargarh, District- Sundargarh, Pin-770001

(Project Administrator, Itda, Sundargarh)

#### MSE Purchase Preference/एमएसई खरीद वरीयता

| MSE Purchase Preference/एमएसई खरीद वरीयता | No |
|---|----|
|   |    |

#### MII Purchase Preference/एमआईआई खरीद वरीयता

| MII Purchase Preference/एमआईआई खरीद वरीयता | No |
|--|----|

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 4. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### Section 9(3) Of GST/जीएसटी की धारा 9(3)।

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM, unregistered seller, seller registered under composition scheme) will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

## Line Interactive UPS With AVR (V2) ( 190 pieces )

| Bis Required | Yes |
|--------------|-----|
|              |     |

## Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| Specification  | Specification Name/विशिष्टि का<br>नाम                               | Bid Requirement/बिंड के लिए आवश्यक (Allowed<br>Values)/अनुमत मूल्य   |
|--|---|--|
| GENERIC  | Rating (in KVA)   | 0.65, 0.8, 1.0, 1.5, 2.0, 0.6, 3 Or higher   |
|  | Technology  | MOSFET-PWM   |
|  | Inverter Efficiency (%)   | 70% or better Or higher  |
|  | Minimum Guaranteed<br>Battery Backup time<br>(Minutes) on Full Load | 15, 30, 60, 90, 120, 180, 240 Or higher  |
|  | Warranty for Line<br>Interactive UPS                                | 2 Years, 3 Years, 4 Years, 5 Years Or higher   |
| Battery/Backup<br>Bank   | Warranty for the battery from the date of delivery                  | 1 Year, 2 Years Or higher  |
| FEATURES  Rated Output (Volt) with Total Harmonic Distortion (%) |   | Single Phase Quasi Sinewave 230 V AC 50 Hz with Total Harmonic Distortion as <=40%, Single Phase Sinewave 230v AC 50Hz with Total Harmonic Distortion as <3% Or higher |
|  | Variation in AVR output in<br>AC mode (AVR Voltage<br>regulation)   | 230 Volts +/-15%   |

# Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

| ITC on<br>GST/जीएसटी<br>पर इनपुट कर<br>क्रेडिट | ITC on GST<br>Cess/जीएसटी<br>उपकर कर क्रेडिट | RCM<br>Applicabl<br>e/लाग्<br>आरसीएम | GST as per<br>RCM/रिवर्स प्रभार<br>के अनुसार जीएसटी | GST Cess 1 as per<br>RCM/रिवर्स प्रभार के<br>अनुसार जीएसटी उपकार 1 | GST<br>Cess 2<br>as per<br>RCM | Optional<br>RCM/वैकल्पि<br>क रिवर्स प्रभार |
|--|--|--------------------------------------|---|--|--------------------------------|--|
| NA   | NA   | Yes                                  | 18%   | NA   | NA                             | No   |

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र.<br>सं. | Consignee<br>Reporting/Officer/<br>परेषिती/रिपोर्टिंग<br>अधिकारी | Address/पता   | Quantity/मात्रा | Delivery Days/डिलीवरी के<br>दिन |
|-------------------|--|---|-----------------|---------------------------------|
| 1                 | Jambubati Kalo   | 770001,O/o- Project<br>Administrator, ITDA,<br>Sundargarh At- Sundargarh<br>Po/Dist- Sundargarh | 190             | 15                              |

# Multifunction Machines MFM ( 19 pieces )

| Bis Required | Yes |
|--------------|-----|
|--------------|-----|

# Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| Specification | Specification Name/विशिष्टि का<br>नाम                                 | Bid Requirement/बिंड के लिए आवश्यक (Allowed<br>Values)/अनुमत मूल्य  |
|---------------|---|---|
| Ungrouped     | Type of Machine   | Multifunction Machine   |
|               | Print Technology  | Laser   |
|               | Type of Printing  | Mono  |
|               | Cartridge Technology  | Composite Cartridge, Separate Drum and Toner<br>(Mono Component), Separate Drum and Toner (Dual<br>Component) Or higher   |
|               | Platen/Flatbed Size   | A4, A3, Legal Or higher   |
|               | Paper Size (Original/Image)   | A4/A4   |
|               | RAM size (MB)   | 2, 8, 16, 32, 64, 128, 256, 512, 1024, 2048, 4096, 6144, 3072, 320, 768, 1536, 1500, 758, 1250, 2560, 7168, 5120, 8192, 16384, 2816, 4000, 2000, 4608, 10240, 8000, 3584 Or higher  |
|               | Hard Disk Capacity(GB)  | 0, 8, 128, 160, 256, 320, 500, 1024, 250, 640, 32, 1000, 2000, 3000 Or higher   |
|               | Minimum Speed per Minute<br>as per ISO/IEC 24734 in A4<br>Size-Mono   | 28, 30, 31, 35, 36, 38, 40, 43, 45, 46, 47, 50, 52, 55, 60, 61, 65, 70, 71, 75, 80, 90, 95, 100, 105, 110, 51, 56, 41, 120, 130, 160, 57, 33, 34, 32, 85, 81, 53, 140, 96, 111, 115, 136, 42, 48, 29 Or higher  |
|               | Minimum Speed per Minute<br>as per ISO/IEC 24734 in A4<br>Size-Colour | 12, 15, 16, 18, 20, 22, 23, 24, 25, 26, 27, 28, 30, 31, 35, 36, 4, 4.4, 5, 5.7, 5.8, 6.8, 10, 10.4, 15.5, 40, 50, 60, 5.5, 11, 46, 120, 130, 160, 65, 45, 7, 34, 55, 38, 56, 75, 81, 19, 71, 0, 21, 53, 32, 70, 140, 80, 85, 115, 6, 13, 33, 3.9, 9 Or higher |
|               | Scanning Feature<br>Availability                                      | Yes Or higher   |
|               | Duplexing Feature<br>Availability                                     | Yes Or higher   |
|               | Faxing Feature Availability   | Yes, No Or higher   |

| Specification | Specification Name/विशिष्टि का<br>नाम | Bid Requirement/बिंड के लिए आवश्यक (Allowed<br>Values)/अनुमत मूल्य |
|---------------|---------------------------------------|--|
|               | Networking Feature<br>Availability    | Yes Or higher  |
|               | Wi-Fi Availability                    | Yes Or higher  |
|               | Original Document Feeder<br>Type      | ADF, DADF/RADF, SPDF Or higher                                     |
|               | Number of Main Paper Tray             | 1, 2, 3, 4, 5 Or higher  |
|               | Bypass Facility                       | Yes, No Or higher  |
|               | On Site OEM Warranty<br>(Year)        | 1, 2, 3, 4, 5 Or higher  |

# Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

| ITC on<br>GST/जीएसटी<br>पर इनपुट कर<br>क्रेडिट | ITC on GST<br>Cess/जीएसटी<br>उपकर कर क्रेडिट | RCM<br>Applicabl<br>e/लाग्<br>आरसीएम | GST as per<br>RCM/रिवर्स प्रभार<br>के अनुसार जीएसटी | GST Cess 1 as per<br>RCM/रिवर्स प्रभार के<br>अनुसार जीएसटी उपकार 1 | GST<br>Cess 2<br>as per<br>RCM | Optional<br>RCM/वैकल्पि<br>क रिवर्स प्रभार |
|--|--|--------------------------------------|---|--|--------------------------------|--|
| NA   | NA   | Yes                                  | 18%   | NA   | NA                             | No   |

## Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र.<br>सं. | Consignee<br>Reporting/Officer/<br>परेषिती/रिपोर्टिंग<br>अधिकारी | Address/पता   | Quantity/मात्रा | Delivery Days/डिलीवरी के<br>दिन |
|-------------------|--|---|-----------------|---------------------------------|
| 1                 | Jambubati Kalo   | 770001,O/o- Project<br>Administrator, ITDA,<br>Sundargarh At- Sundargarh<br>Po/Dist- Sundargarh | 19              | 45                              |

# **Entry And Mid Level Desktop Computer (190 pieces)**

## Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| Specification                                     | Specification Name/विशिष्टि का<br>नाम   | Bid Requirement/बिंड के लिए आवश्यक (Allowed<br>Values)/अनुमत मूल्य |
|---|---|--|
| PROCESSOR   | Computer Type   | Entry Level  |
|   | Processor Number  | AMD Ryzen 3 5300G, Intel Core i3 12100 Or higher                   |
| OPERATING SYSTEM                                  | Factory Pre-loaded<br>Operating System by<br>Desktop OEM                                | Window 11 Professional   |
| MEMORY (RAM)                                      | RAM Size (Memory<br>Card/Module) (in GB)<br>(Capacity to be installed in<br>the System) | 16, 32 Or higher   |
| STORAGE Type of Storage Installed with the System |   | NVMe-SSD   |
|   | SSD - Storage Capacity (in GB)  | 512, 1024, 2048 Or higher  |
|   | HDD - Storage Capacity (in GB)  | 0 as SSD only Installed Or higher                                  |
| Monitor   | Availibility of Monitor   | Yes as per IS 13252 (Part 1)                                       |
|   | Screen Size (in CMs)  | 53.1 - 58 (20.91" - 22.83")  |
| WARRANTY  | On Site OEM Warranty (in<br>Year)   | 3, 4, 5 Or higher  |

## Additional Specification Parameters - Entry And Mid Level Desktop Computer ( 190 pieces )

| Specification Parameter<br>Name | Bid Requirement (Allowed Values)   |
|---------------------------------|--|
| Ports and Connectors            | Front: 1 headphone/microphone combo; 4 Super Speed USB 5Gbps signalling rate; 2 Super Speed USB 10Gbps signalling rate, Rear: 1 HDMI; 1 line in; 1 line out; 1 power connector; 1 RJ-45; 1 VGA; 2 USB 2.0 (Total 10nos of USB Ports or higher) |
| RAM Size (GB)                   | DDR-4 4GB 3200 or higher (2 DIIM Slots, 1 must be free for upgradation)  |
| Display                         | 21.5" FHD 1920 X 1080 LED Display with TCO 9.0 Certified (Same as Desktop OEM)   |
| Operating System                | Windows 11 Professional  |

<sup>\*</sup> Bidders offering must also comply with the additional specification parameters mentioned above.

Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

| ITC on<br>GST/जीएसटी<br>पर इनपुट कर<br>क्रेडिट | ITC on GST<br>Cess/जीएसटी<br>उपकर कर क्रेडिट | RCM<br>Applicabl<br>e/लाग्<br>आरसीएम | GST as per<br>RCM/रिवर्स प्रभार<br>के अनुसार जीएसटी | GST Cess 1 as per<br>RCM/रिवर्स प्रभार के<br>अनुसार जीएसटी उपकार 1 | GST<br>Cess 2<br>as per<br>RCM | Optional<br>RCM/वैकल्पि<br>क रिवर्स प्रभार |
|--|--|--------------------------------------|---|--|--------------------------------|--|
| NA   | NA   | Yes                                  | 18%   | NA   | NA                             | No   |

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र.<br>सं. | Consignee<br>Reporting/Officer/<br>परेषिती/रिपोर्टिंग<br>अधिकारी | Address/पता   | Quantity/मात्रा | Delivery Days/डिलीवरी के<br>दिन |
|-------------------|--|---|-----------------|---------------------------------|
| 1                 | Jambubati Kalo   | 770001,O/o- Project<br>Administrator, ITDA,<br>Sundargarh At- Sundargarh<br>Po/Dist- Sundargarh | 190             | 15                              |

# Special terms and conditions-Version:3 effective from 14-11-2024 for category Entry and Mid Level Desktop Computer

1.

| For | For Buyers:             |  |  |  |  |
|-----|-------------------------|--|--|--|--|
| 1   | Product<br>Verification | A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website. |  |  |  |

|   |                            | 7  |  |
|---|----------------------------|--|--|
| 2 | Operating<br>System        | <ol> <li>There is no requirement that the OEM of the desktop systems should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software provider.</li> <li>Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.</li> <li>Buyers may ensure that MAF shall not be made a mandatory requirement in bids.</li> <li>If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.</li> <li>In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.</li> <li>In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both.</li> <li>In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.</li> <li>In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.</li> <li>Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supplied hardware is compatible with Windows operating system</li> </ol> |  |
| 3 | Requirement<br>of OEM logo | Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.   |  |
| 4 | Processors                 | Intel and AMD Processors are added as per Model Technical Specification of Desktop Computer issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024   |  |
| 5 | Scope of<br>Installation   | Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in case of Direct and L1 Purchase, installation of the computer system by the seller/OEM is mandatory. Installation does not include the supply of antivirus, MS Office, etc., which are to be separately procured by the buyer only.   |  |

| 6  | Buyer/Consign                   | It is necessary that the buyer/consignee provide the seller or authorized representative access to locations, areas, or rooms for the installation of equipment. The seller or authorized representative will install systems and connect them to existing power lines/networking at no additional charge. The buyer/consignee will be responsible for electrical wiring, networking, or any other work connected to the installation area. The seller shall be only responsible for ensuring the setup of the desktop systems, configuring, etc., as well as loading software etc. (to be provided by the buyer/consignee). Any other site preparation required before installation and connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the safe storage of tools, test equipment, and other materials used for installation at no charge. In case there is a requirement of obtaining an entry pass for allowing representatives to the premises, the same shall be arranged by the consignee. Similarly, if there is a requirement of a gate pass for bringing items required for installation, the same is to be arranged by the consignee. In scenarios where multiple location installations are required, the buyer must indicate complete installation addresses in the bid document. In the case of other modes of purchase, as soon as the order is placed, complete details regarding installation may be informed to the seller. This ensures smooth coordination and delivery of products to the respective locations. |
|----|---------------------------------|---|
| 7  | Warranty                        | The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.  |
| 8  |                                 | Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.   |
| 9  | Check points                    | Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:  i. Packing should be checked properly ii. A warranty certificate from the OEM should be insisted upon and checked. iii. Instruction manuals and the OS installed should be checked. iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.  v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.   |
| 10 | HDD/SSD<br>Storage<br>Retention | Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the desktop computer under ATC clause.  |
| 11 | Higher<br>Configuration         | The buyer may permit products delivered with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)   |

| For s | or Seller:   |  |  |  |  |  |
|-------|--|--|--|--|--|--|
| 1     | OEM Website<br>Link/Part No<br>for product<br>verification | The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link. |  |  |  |  |
| 2     | Changing or<br>altering the<br>configuration               | The seller must refrain from changing or altering the configuration of the factory pre-<br>loaded machine. The machine should be delivered to the Consignee in its original,<br>factory-approved configuration.  |  |  |  |  |
| 3     | Warranty   | The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.   |  |  |  |  |
| 4     | Compliance of extended producer's responsibility           | With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.  |  |  |  |  |
| 5     | Mandatory /<br>Statutory<br>requirements<br>as applicable  | OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.  |  |  |  |  |
| 6     | Operating<br>System  | <ol> <li>It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.</li> <li>Seller shall ensure to have Windows Hardware Compatibility Certificate for window operating systems</li> </ol>   |  |  |  |  |
| 7     | Scope of<br>Installation                                   | It shall be the responsibility of the seller to ensure that all systems are installed, and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is mandatory.   |  |  |  |  |
| 8     | Higher<br>Configuration                                    | The seller may list products with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)   |  |  |  |  |

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 2. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in

the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---