



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2025/B/5786568 Dated/दिनांक : 06-01-2025

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	16-01-2025 20:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	16-01-2025 20:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Ayush	
Department Name/विभाग का नाम	Na	
Organisation Name/संगठन का नाम	National Research Institute Of Basic Ayurvedic Sciences (nribas) Pune	
Office Name/कार्यालय का नाम	Pune	
क्रेता ईमेल/Buyer Email	rorarilsd1.trv-ayush@gov.in	
Item Category/मद केटेगरी	Manpower Outsourcing Services - Minimum wage - Skilled; Graduate; Admin , Manpower Outsourcing Services - Minimum wage - Skilled; BA Hindi or Equivalent from any recognized University; Admin , Manpower Outsourcing Services - Minimum wage - Unskilled; Secondary School; Others	
Contract Period/अनुबंध अवधि	1 Year(s)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	200 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes	
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No	
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No	

Bid Details/बिड विवरण		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No	
Type of Bid/बिंड का प्रकार	Two Packet Bid	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Floor Price/न्यूनतम मूल्य	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.	
Estimated Bid Value/अनुमानित बिड मूल्य	11496936	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes	
Arbitration Clause	No	
Mediation Clause	No	

# EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No

# ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	16

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

# Beneficiary/लाभार्थी :

Research officer Incharge Regional Ayurveda Institute for Fundamental Research, Nehru Garden, Pune (Research Officer Incharge)

## MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes

#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM\_No.1\_4\_2021\_PPD\_dated\_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

### Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: The Bidder should have executed at least 5 No. projects with supply of 20 nos. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ PSU in last 3 financial years

**Geographic Presence: Office registration certificate:**Geographic Presence: Office registration certificate in Pune District

Scope of work & Job description: 1736170215.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages  $Act: \frac{1736170632.pdf}{1736170632.pdf}$ 

Manpower Outsourcing Services - Minimum Wage - Skilled; Graduate; Admin (7)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	cification Values	
Core		
Skill Category	Skilled	
Educational Qualification	Graduate	
Type of Function	Admin	
List of Profiles	Administrative Operator or Office Assistant or Executive Assistant	
Specialization	Any Graduate for recognizied universities	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	0 to 3 Years	
State	NA	
Zipcode	NA	
District	NA	
Addon(s)/एडऑन		

## Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

## Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Shrirang Jamadagni	411038,Regional Ayurveda Institute for Fundamental Research	7	<ul> <li>Minimum daily wage (INR) exclusive of GST: 954</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 31</li> <li>Provident Fund (INR per day): 31</li> <li>Provident Fund (INR per day): 75</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Skilled; BA Hindi Or Equivalent From Any Recognized University; Admin ( $\bf 1$ )

# Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Skill Category	Skilled	
Educational Qualification	BA Hindi or Equivalent from any recognized University	
Type of Function	Admin	

Specification	Values	
List of Profiles	Administrative Operator or Office Assistant or Executive Assistant	
Specialization	BA Hindi or Equivalent from any recognized University	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	0 to 3 Years	
State	NA	
Zipcode	NA	
District	NA	
Addon(s)/एडऑन		

# Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

# Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Shrirang Jamadagni	411038,Regional Ayurveda Institute for Fundamental Research	1	<ul> <li>Minimum daily wage (INR) exclusive of GST: 954</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 31</li> <li>Provident Fund (INR per day): 75</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Unskilled; Secondary School; Others ( 24 )

# Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Skill Category	Unskilled	
Educational Qualification	Secondary School	
Type of Function	Others	

Specification	Values		
List of Profiles	Attendant		
Specialization	Not Required		
Post Graduation	Not Required		
Specialization for PG	Not Applicable		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		
District	NA		
Addon(s)/एडऑन			

# Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

# Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Shrirang Jamadagni	411038,Regional Ayurveda Institute for Fundamental Research	24	<ul> <li>Minimum daily wage (INR) exclusive of GST: 783</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 0</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 31</li> <li>Provident Fund (INR per day): 75</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

# 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

## 2. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the

state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 3. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

### 4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. 1. The bidder must have registered office in Pune District area and provid e the documentary proof.
- 2. 2. The bidder shall provide Central labour license and other related statut ory clearances.
- 3. 3. The bidder shall provide latest police verification of himself. In case bid is awarded to any bidder, the bidder shall produce latest police verification r eport of its staff to be deployed at this Institute
- 4. 4. The bidder shall make the payment of the wages as per the rules of Ce ntral Labour Commission for human resource services amended time to tim e for skilled (Office Assistant and Hindi Assistant) and unskilled (Multi Taskin g Assistant). The bidder has to upload the bill for the wages disbursed on Ge m portal accordingly. In case the bill cannot be uploaded on Gem portal as in case of enhanced VDA by the bidder, offline bill shall be provided by the bidder for only enhanced VDA difference amount.
- 5. 5. The service provider shall pay the salaries/wages of its staff deployed at buyer location first on their own within 7th day of every month in their re spective bank accounts only and then claim payment from buyer along with all the statutory documents like PF, ESIC, etc as well as the bank statement of payments done to staffs. The service provider shall make payment irresp ective of clearance of bills from this institute, which is subjective to availabil ity of funds (Maximum possibility of 3 months to be waited to clear the pay ments).
- 6. 6. During the contract period, if the rates of wages will be revised that will be applicable to the outsourced staffs and the contract.
- 7. 7. In case the bill cannot uploaded on Gem portal by the bidder, offline bil I shall be provided by the bidder.
- 8. 8. The number of personnel can be increased or decreased as per the requirement of the buyer institute.
- 9. 9. Total causal leave will be 12 and closed holiday/non working days for the buyer institute will be admissible.
- 10. 10. The bidder shall upload undertaking that, he has not quoted service charge less than 3.85% and if he has quoted service charge less than 3.85% (3% profit plus transaction charges, which are 0.85% at present), he is awar e that his bid will be rejected out rightly in the following proforma on the let ter head of the bidder:

## <u>Undertaking</u> (On Letter head)

We/ I..... (name of the bidder).....hereby declare that , we have not quoted service charge less than 3.85% (3% profit plus transaction charges, which are 0 .85% at present), and aware that if it is found that the service charge is less than 3.85%,our/my bid will be rejected out rightly.

#### Date:

Sign of proprietor/ competent pe

Seal of the bidder

- 11. 11. Buyer institute has right to extend the contract up to six months with approval of competent authority.
- 12. 12. Buyer institute has right to terminate the contract with one month n otice period, without giving any reasons.
- 13. Minimum 3 years' service experience for the outsourcing man power service is required from the bidder.
- 14. 13. Income tax return for the last three financial years of the bidder is required.
- 15. 14. The bidder shall provide under taking non-black list and non-bankrup tcy on the letter head.
- 16. 15. The Bidder shall provide dedicated toll free no and escalation matrix

#### 5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

### 6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 7. Payment

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

### 8. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

#### 9. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Regional Ayurveda Institute for Fundamental Research payable at

**Pune** 

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 10. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Regional Ayurveda Research Institute for Fundamental Research

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 11. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

Regional Ayurveda Institute for Fundamental Research

Account No.

11100354841

IFSC Code

SBIN0001110

Bank Name

State Bank of India

Branch address

Deccan Gymkhana, Pune

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

#### 12. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---