



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5638243
Dated/दिनांक : 25-11-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	14-12-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	14-12-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Department Of Space
Department Name/विभाग का नाम	Department Of Space
Organisation Name/संगठन का नाम	Indian Space Research Organization
Office Name/कार्यालय का नाम	Space Applications Centre
Item Category/मद केटेगरी	Operation And Maintenance Of Lifts (Elevators) - Comprehensive maintenance servicing contract for JOHNSON make Passenger Goods Lifts of SAC Bopal Campus for 2 years , Operation And Maintenance Of Lifts (Elevators) - Cost of Spares and Consumables as per Annexure II of RFP for 2 years
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days

Bid Details/बिड विवरण

Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Please upload scope of work:[1732270636.pdf](#)

Operation And Maintenance Of Lifts (Elevators) - Comprehensive Maintenance Servicing Contract For JOHNSON Make Passenger Goods Lifts Of SAC Bopal Campus For 2 Years (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Operation And Maintenance Service Is Required For	Comprehensive maintenance servicing contract for JOHNSON make Passenger Goods Lifts of SAC Bopal Campus for 2 years
Type of Annual Maintenance Service Provider required	OEM , OEM Authorised Service Provider (ASP)
Status/condition of equipment/machine/system (At the time of bid)	As per RFP
Cost of consumable/Material	As per RFP
Cost of spare parts	As per RFP
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity(Please select 1 in case operation and maintenance service is required for complete system, otherwise mention actual quantity for each line item)	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Quantity(Please select 1 in case operation and maintenance service is required for complete system, otherwise mention actual quantity for each line item)	Additional Requirement/अतिरिक्त आवश्यकता
1	Rajesh Singh	380015,Central Stores, Space Applications Centre, Ambawadi Vistar PO	1	<ul style="list-style-type: none"> Number of months for which Operations & Maintenance service is required during contract period : 24

Operation And Maintenance Of Lifts (Elevators) - Cost Of Spares And Consumables As Per Annexure II Of RFP For 2 Years (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Operation And Maintenance Service Is Required For	Cost of Spares and Consumables as per Annexure II of RFP for 2 years
Type of Annual Maintenance Service Provider required	OEM , OEM Authorised Service Provider (ASP)
Status/condition of equipment/machine/system (At the time of bid)	As per RFP
Cost of consumable/Material	As per RFP
Cost of spare parts	As per RFP
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोटिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोटिंग अधिकारी	Address/पता	Quantity(Please select 1 in case operation and maintenance service is required for complete system, otherwise mention actual quantity for each line item)	Additional Requirement/अतिरिक्त आवश्यकता
1	Rajesh Singh	380015,Central Stores, Space Applications Centre, Ambawadi Vistar PO	1	<ul style="list-style-type: none"> Number of months for which Operations & Maintenance service is required during contract period : 24

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Comprehensive maintenance & servicing contract for JOHNSON make Passenger & Goods Lifts of SAC Bopal Campus for 2 years with Spares & consumables.

- The contract shall be valid for the period of Two years from the date of start of work. The contract may be extended by department for a period up to One year after expiry of two years contract if required, with the same rates & terms and conditions.

-The Bidder shall submit the RFP (along with all Annexures) with their stamp & signature confirming acceptance.

- All documents mentioned in Eligibility Criteria (Clause 3. of RFP) of RFP shall be submitted with the bid.

- The Bidder should have Office within Ahmedabad / Gandhinagar District since past one year from date of release of tender to operate this contract. SAC official may visit at Bidder's place for verification, if required. In this regard, Bidder shall submit the supporting document.

- The Bidder shall submit all the relevant documents in support of eligibility criteria along with technical bid.

- Offers shall be submitted by OEM or his Authorized dealer only. Valid authorized dealer certificate also to be submitted along with offer.

- Payment shall be made on Quarterly basis and released after proper submission of the bill together with documents, without these documents payment shall not be processed.

- For the consumables like electrical light, Fan, UPS and ARD battery , to be required at the time of servicing / maintenance of the Passenger & Goods Lifts, shall be replaced with prior approval from Engineer In charge, SAC.

Payment shall be made as per rate quoted in Annexure -II on the basis of original invoice along with the end user certificate duly approved by Engineer -In charge.

- Performance security: The Service Provider shall submit performance security amounting to 3 % of the annual value of maintenance charges within 21 days from award of contract, which should be valid up to 60 days beyond completion of contract period. The said security amount shall be forfeited if in between Service Provider leaves the contract without completion of the work. No interest shall be paid by Department on the amount of performance security.

- Penalty clause: Penalty of ₹500 per day per Lift shall be deducted in case of delay in restoration of lift as per clause no. 4.3 excluding the day of communication from SAC officials. However, reasons for delay, non-availability of spares for maintenance service and genuineness of the situation for such delay, will be reviewed by SAC officials in order to rationalize the above said terms, case to case basis. Decision in this regard shall entirely be under discretion of SAC officials and it shall be final. Service Provider should abide by the same.

-Our Bank Details for issue of BG through SFMS/SWIFT in favour of SAC SWIFT Code : SBININBB598

IFSC Code : SBIN0005054

SAC GSTIN: 2417IND00002ON2

- Price details to be mentioned in Annexure II - Spares and Consumables & Price Bid detail to be uploaded in Financial Document only.

- No prices should be revealed in Technical documents, else your offer will be rejected.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.

11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---