



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/B/5610754 Dated/दिनांक : 14-11-2024

## Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण			
Bid End Date/Time/बिड बंद होने की तारीख/समय	25-11-2024 21:00:00		
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	25-11-2024 21:30:00		
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)		
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education		
Department Name/विभाग का नाम	Department Of School Education And Literacy		
Organisation Name/संगठन का नाम	Kendriya Vidyalaya Sangathan		
Office Name/कार्यालय का नाम	Kvs Ro Bangalore		
ltem Category/मद केटेगरी	Manpower Outsourcing Services - Minimum wage - Skilled; High School; Others , Manpower Outsourcing Services - Minimum wage - Unskilled; 8th class pass; Others , Manpower Outsourcing Services - Minimum wage - Skilled; Not Required; Others , Manpower Outsourcing Services - Minimum wage - Skilled; Graduate; Admin , Manpower Outsourcing Services - Minimum wage - Semi-skilled; High School; Admin		
Contract Period/अनुबंध अवधि	1 Year(s)		
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes		
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No		
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No		
Type of Bid/बिंड का प्रकार	Two Packet Bid		

Bid Details/बिड विवरण	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	3325000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

#### EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No

#### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी:

**PRINCIPAL** 

PM SHRI KENDRIYA VIDYALAYA MALLESWARAM, 18 TH CROSS, MALLESWARAM, BENGALURU, 560055 (Kv Malleswaram Vvn Account 2nd Shift)

#### MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes

#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes	
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be

exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents. 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Geographic Presence: Office registration certificate:KARNATAKA

Scope of work & Job description:1731595700.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages Act:1731595851.pdf

Buyer to upload Gazette notification for the breakup of ESI/EPF/ELDI etc if required: 1731596366.pdf

Manpower Outsourcing Services - Minimum Wage - Skilled; High School; Others (2)

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	High School
Type of Function	Others
List of Profiles	Watch and Ward
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA

Specification	Values	
Addon(s)/एडऑन		
Additional Details/अतिरिक्त विवर	ण	
Title for Optional Allowances 1	0	
Title for Optional Allowances 2	0	
Title for Optional Allowances 3	0	
Designation	0	

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Anil Kumar	560055,Kendriya Vidyalaya Malleswaram 18th Cross Malleswaram Bengaluru Karnataka India - 560055	2	<ul> <li>Minimum daily wage (INR) exclusive of GST: 954</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 2.5</li> <li>EPF Admin Charge (INR per day): 2.5</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 22.75</li> <li>Provident Fund (INR per day): 60</li> <li>Number of working days in a month: 30</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Unskilled; 8th Class Pass; Others ( 3 )

Specification	Values
Core	
Skill Category	Unskilled
Educational Qualification	8th class pass
Type of Function	Others

Specification	Values	
List of Profiles	Sweeper	
Specialization	Not Required	
Post Graduation	Not Required	
Specialization for PG	Not Applicable	
Experience	3 to 7 Years	
State	NA	
Zipcode	NA	
District	NA	
Addon(s)/एडऑन		
Additional Details/अतिरिक्त विवरण		
Title for Optional Allowances 1	0	
Title for Optional Allowances 2	0	
Title for Optional Allowances 3	0	
Designation	0	

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती /रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Anil Kumar	560055,Kendriya Vidyalaya Malleswaram 18th Cross Malleswaram Bengaluru Karnataka India - 560055	3	<ul> <li>Minimum daily wage (INR) exclusive of GST: 783</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 2.88</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 25.44</li> <li>Provident Fund (INR per day): 69.23</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

## $\textbf{Manpower Outsourcing Services - Minimum Wage - Skilled; Not Required; Others ( \textbf{1})}\\$

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	Not Required
Type of Function	Others

Specification	Values
List of Profiles	Mali/Gardner Helper
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरित्	ь विवरण
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0
Designation	0

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती /रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Anil Kumar	560055,Kendriya Vidyalaya Malleswaram 18th Cross Malleswaram Bengaluru Karnataka India - 560055	1	<ul> <li>Minimum daily wage (INR) exclusive of GST: 593</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 2.88</li> <li>EPF Admin Charge (INR per day): 2.88</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 19.27</li> <li>Provident Fund (INR per day): 69.23</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

## Manpower Outsourcing Services - Minimum Wage - Skilled; Graduate; Admin ( 1 )

Specification	Values
Core	
Skill Category	Skilled
Educational Qualification	Graduate
Type of Function	Admin

Specification	Values
List of Profiles	Data Entry Operator
Specialization	Commerce
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरित्त	5 विवरण
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0
Designation	0

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती /रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Anil Kumar	560055,Kendriya Vidyalaya Malleswaram 18th Cross Malleswaram Bengaluru Karnataka India - 560055	1	<ul> <li>Minimum daily wage (INR) exclusive of GST: 954</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 2.88</li> <li>EPF Admin Charge (INR per day): 0</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 26.25</li> <li>Provident Fund (INR per day): 69.23</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

# Manpower Outsourcing Services - Minimum Wage - Semi-skilled; High School; Admin ( 1 )

Specification	Values
Core	
Skill Category	Semi-skilled
Educational Qualification	High School

Specification	Values
Type of Function	Admin
List of Profiles	Multi-tasking Staff
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Additional Details/अतिरिक्त वि	वरण
Title for Optional Allowances 1	0
Title for Optional Allowances 2	0
Title for Optional Allowances 3	0
Designation	0

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Anil Kumar	560055,Kendriya Vidyalaya Malleswaram 18th Cross Malleswaram Bengaluru Karnataka India - 560055	1	<ul> <li>Minimum daily wage (INR) exclusive of GST: 868</li> <li>Bonus (INR per day): 0</li> <li>EDLI (INR per day): 2.88</li> <li>EPF Admin Charge (INR per day): 2.88</li> <li>Optional Allowances 1 (INR per day): 0</li> <li>Optional Allowances 2 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Optional Allowances 3 (INR per day): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>ESI (INR per day): 26.25</li> <li>Provident Fund (INR per day): 69.23</li> <li>Number of working days in a month: 26</li> <li>Tenure/ Duration of Employment (in months): 12</li> </ul>

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

#### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 3. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 5. Payment

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

#### 6. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

#### 7. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- (a) Copy of proof of registration of the agency with Labour Department of State/Central Govt.
- (b) Brief profile of the company and evidence to establish that the bidder has minimum experience of five years in cleaning/sweeping.
- (c) Audited Balance Sheet & Profit and Loss Account.
- (d) PAN No. and Current IT clearance certificate.
- (e) Attested copy of proof of EPF registration.
- (f) Attested copy of proof of ESI registration.
- (g) Attested copy of proof of Service Tax Registration.
- (h) Earnest Money Deposit of Rs.25,000.00 if applicable Intequity
- (i) PSARA Certificate for Security Services

#### Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in

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the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions/सामान्य</u> नियम और शर्ते, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---