



Bid Number/बोली क्रमांक (बिड संख्या):

GEM/2024/B/5605225

Dated/दिनांक : 06-12-2024

**Bid Document/ बिड दस्तावेज़**

<b>Bid Details/बिड विवरण</b>	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	27-12-2024 14:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	27-12-2024 14:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	90 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Madhya Pradesh
<b>Department Name/विभाग का नाम</b>	School Education Department Madhya Pradesh
<b>Organisation Name/संगठन का नाम</b>	School Education Portal
<b>Office Name/कार्यालय का नाम</b>	481001
<b>Total Quantity/कुल मात्रा</b>	608
<b>Item Category/मद केटेगरी</b>	Entry and Mid Level Desktop Computer (Q2) , Computer Printers (Q2) , Television (TV) (V2) (Q2) , Online UPS (V2) (Q2) , Layer 2 Access Switch (V2) (Q2) , Laptop - Notebook (Q2)
<b>MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट</b>	No
<b>Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट</b>	No
<b>Document required from seller/विक्रेता से मांगे गए दस्तावेज़</b>	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
<b>Do you want to show documents uploaded by bidders to all bidders participated in bid?/</b>	No
<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Primary product category</b>	Entry and Mid Level Desktop Computer

**Bid Details/बिड विवरण**

<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

**EMD Detail/ईएमडी विवरण**

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	630000

**ePBG Detail/ईपीबीजी विवरण**

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

District Education Officer  
District Education Office Balaghat School Education Department Madhya Pradesh 481001  
(A. K. Upadhyay)

**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	No
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**MII Purchase Preference/एमआईआई खरीद वरीयता**

MII Purchase Preference/एमआईआई खरीद वरीयता

No

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

### Entry And Mid Level Desktop Computer ( 396 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
PROCESSOR	<b>Computer Type</b>	Mid Level
	<b>Processor Number</b>	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
OPERATING SYSTEM	<b>Factory Pre-loaded Operating System by Desktop OEM</b>	Window 11 Professional
MEMORY (RAM)	<b>RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)</b>	32 Or higher
STORAGE	<b>Type of Storage Installed with the System</b>	NVMe-SSD
	<b>SSD - Storage Capacity (in GB)</b>	500, 512, 1024, 2048 Or higher
	<b>HDD - Storage Capacity (in GB)</b>	0 as SSD only Installed Or higher
Monitor	<b>Availability of Monitor</b>	Yes as per IS 13252 (Part 1)
	<b>Screen Size (in CMs)</b>	53.1 - 58 (20.91" - 22.83")
WARRANTY	<b>On Site OEM Warranty (in Year)</b>	5 Or higher

#### Additional Specification Parameters - Entry And Mid Level Desktop Computer ( 396 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	396	75

**Computer Printers ( 45 pieces )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

\* [जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Specifications	<b>Cartridge Technology</b>	separate toner and drum, Composite Cartridge Or higher
	<b>Printing Technology</b>	Laser
	<b>Type of Printing</b>	Mono
	<b>Paper Size</b>	A4, A3, Legal Or higher
	<b>Print Speed per minute as per ISO/IEC 24734 in (A4) Size - Mono</b>	10, 12, 15, 16, 18, 20, 21, 22, 25, 27, 28, 30, 35, 38, 40, 43, 45, 47, 50, 52, 55, 60, 61, 65, 70, 71, 75, 80, 85, 90, 95, 100, 105, 110, 26, 31, 32, 7.7, 8, 8.6, 8.8, 9, 9.9, 13, 14.5, 24, 62, 33, 41, 46, 56, 29, 34, 19, 14, 11, 3.9, 36, 48 Or higher
	<b>Print Speed per minute as per ISO/IEC 24734 in (A4) - Color</b>	4, 7, 8, 10, 12, 15, 16, 18, 20, 25, 30, 35, 40, 45, 50, 55, 60, 65, 70, 75, 80, 85, 90, 95, 100, 105, 110, 26, 27, 31, 38, 4.4, 5, 5.7, 5.8, 6.8, 10.4, 15.5, 21, 24, 33, 46, 34, 19, 0, 14, 6, 13, 3.9, 36 Or higher
	<b>Duplexing Feature</b>	Yes, No Or higher
	<b>Wireless Connectivity</b>	Yes, No Or higher
	<b>Number of Main Paper Trays</b>	1, 2, 3, 4, 5 Or higher
	<b>Bypass Tray Facility</b>	Yes, No Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	On site OEM warranty (Years)	3, 5, 4 Or higher

#### Additional Specification Parameters - Computer Printers ( 45 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	45	75

#### Television (TV) (V2) ( 42 set )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	Type/Category/Class of TV set	Basic TV(1), Smart TV(2)
	Display Type/Technology	LCD (Liquid Crystal Display), LED (Light Emitting Diode), OLED (Organic Light-Emitting Diode), QLED (Quantum Dot LED) Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>Nominal Screen Size Range (Inches)</b>	20 inch- upto 26 inch, more than 26 inch - upto 32 inch, more than 32 inch - upto 38 inch, more than 38 inch - upto 46 inch, more than 46 inch - upto 54 inch, more than 54inch upto 62 inch, more than 62 inch - upto 70 inch, more than 70inch -upto 80 inch, more than 80inch - upto 90 inch, more than 90 inch
	<b>Audio Power (minimum)</b>	5W x 2, 8W x 2, 10W x 2, 12W x 2, 20W x 2 Or higher
Performance & Features	<b>Maximum Resolution (Pixels) supported</b>	HD (High Definition): 1280x720, Full HD: 1920x1080, 4K Ultra HD (UHD): 3840x2160, 8K Ultra HD: 7680x4320 Or higher
	<b>Typical Brightness (Nits)</b>	100 - 199, 200 - 299, 300 - 399, 400 - 499, 500 -699, 700-999 Or higher
Power	<b>BEE Star Rating</b>	1 star, 2 star, 3 star, 4 star, 5 star, NA for Maximum resolution of 8K and above Or higher
Warranty, Installation Commissioning	<b>Comprehensive Standard Warranty(Years)</b>	1 Or higher
	<b>Warranty on Display only (Years)</b>	1, 2, 3 Or higher

#### Additional Specification Parameters - Television (TV) (V2) ( 42 set )

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

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#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	42	75

#### Online UPS (V2) ( 47 pieces )

## Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Generic	<b>Rating in KVA</b>	1.0 KVA, 2.0 KVA
	<b>Switching Technology</b>	IGBT-PWM
	<b>Input Voltage</b>	AC Single phase 160V - 260V 50Hz
	<b>Output Voltage</b>	AC Single phase 230V +/-1% 50 Hz
	<b>Warranty for UPS (Years)</b>	5 Or higher
Battery/Backup Bank	<b>Battery/Backup Bank Provided with Online UPS ( Hint: In case the UPS is supplied with battery, seller shall ensure compliance to the GST Rates as per recommendations made in the 45th Meeting of GST council dated 17th Sep 2021 )</b>	With Battery
	<b>Type of Battery (hint: NA in case Battery not provided)</b>	SMF-VRLA conforming to JISC:8702(Pt.I,II&III), Stationary Lead Acid Batteries (with tubular positive plates) in monobloc container conforming to IS:13369:1992 latest
	<b>Backup time (Minutes) (hint: NA in case battery not provided)</b>	60 Minutes
	<b>Warranty for battery (Years) by Battery Manufacturer/Brand hint: NA in case battery not provided</b>	2, 3 Or higher
Performance / Functional	<b>Inbuilt isolation transformer</b>	With
	<b>Overall Efficiency (%)</b>	>/=80% & <90% with Inbuilt isolation transformer, >/=90% with Inbuilt isolation transformer, >/=90% & <94% without Inbuilt isolation transformer, >/=94% without Inbuilt isolation transformer
	<b>Overload limit</b>	20% Overload for minimum 10 minute, 20% Overload for minimum 5 minute, 50% Overload for minimum 1 minute, 50% Overload for minimum 3 seconds
Accessories	<b>Accessories</b>	Rack for Batteries, Cabling 6 meters ( input upto 3m and output upto 3m), Paralleling kit (Hot Standby Configuration), Paralleling kit for synchronizing (Parallel Redundant Load Sharing Configuration), The UPS shall be complete with Trolley for battery bank,battery, Cables and connectors etc
Design / Construction	<b>Type of Design / Construction</b>	Floor Standing

**Additional Specification Parameters - Online UPS (V2) ( 47 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

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**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	47	75

**Layer 2 Access Switch (V2) ( 45 pieces )****Technical Specifications/तकनीकी विशिष्टियाँ**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Specification	<b>Type of Switch</b>	Managed
	<b>Technology</b>	PoE, PoE+, UPoE
	<b>Number of 1G Copper Ports</b>	8, 16
	<b>Multi-Gigabit Support</b>	Yes
	<b>Redundant Power supply ( from day one)</b>	Not Available
	<b>On Site OEM Warranty</b>	5 Year



**Additional Specification Parameters - Layer 2 Access Switch (V2) ( 45 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	45	75

**Laptop - Notebook ( 33 pieces )****Technical Specifications/तकनीकी विशिष्टियाँ**

\* जेम केटेगरी विशिष्टि के अनुसार / [As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	<b>Processor Make</b>	AMD
	<b>Processor Generation</b>	12.0 Or higher
	<b>Number of Cores per Processor</b>	6, 8, 10, 14, 20, 22, 24, 12 Or higher
	<b>Processor Description</b>	AMD Ryzen 5, AMD Ryzen 7 Or higher
	<b>Processor Number</b>	AMD Ryzen 5 2500U, AMD PRO Ryzen 5 2500U, AMD Ryzen 7 2700U, AMD PRO Ryzen 7 2700U, AMD Ryzen 5 3500U, AMD PRO Ryzen 5 3500U, AMD Ryzen 7 3700U, AMD PRO Ryzen 7 3700U, AMD Ryzen 5 4500U, AMD Ryzen 5 4600U, AMD Ryzen 5 PRO 4650U, AMD Ryzen 7 4700U, AMD Ryzen 7 PRO 4750U, AMD Ryzen 7 4800U, AMD Ryzen 7 5800U, AMD Ryzen 5 5600U, AMD Ryzen 7 PRO 5850U, AMD Ryzen 7 5700U, AMD Ryzen 5 PRO 5650U, AMD Ryzen 5 5500U, AMD Ryzen 5 PRO 5675U, AMD Ryzen 5 5625U, AMD Ryzen 7 5825U, AMD Ryzen 7 PRO 5875U, AMD Ryzen 5 3450U Or higher
Graphics	<b>Size of Memory in Case of Dedicated Graphic Card (GB)</b>	0, 1, 2, 3, 4, 6 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Operating System	<b>Operating System (Factory Pre-Loaded)</b>	Windows 11 Professional
Memory	<b>Type of RAM</b>	DDR4, LPDDR4, DDR5, LPDDR5 Or higher
	<b>RAM Size (GB)</b>	4, 8, 16, 32, 64, 128 Or higher
Storage	<b>Type of Drives used to populate the Internal Bays</b>	SSD
	<b>Total HDD Capacity (GB)</b>	500, 1000, 1500, 2000, 2500, 3000, 0 Or higher
	<b>Capacity of each SSD (GB)</b>	512
	<b>Total SSD Capacity (GB)</b>	512, 768, 1024, 1280, 2048, 4096 Or higher
	<b>Capacity of each SSHD (GB)</b>	8 GB Flash + 500 GB @5400 rpm, 8 GB Flash + 1000 GB @5400 rpm, 8 GB Flash + 2000 GB @5400 rpm, NA Or higher
	<b>Total SSHD Capacity in addition to 8 GB Flash (GB)</b>	500, 1000, 1500, 0 Or higher
Connectivity	<b>Wireless Connectivity</b>	Yes
Display	<b>Display Size (Inch)</b>	15.4, 15.6, 16 Or higher
	<b>Display Type</b>	Non Touch, Touch Or higher
	<b>Display Resolution (Pixels)</b>	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 2304 x 1440, 2560 x 1600, 2736 x 1824, 2880 x 1800, 2256x1504, 3000x2000, 3240x2160, 3272 x 1920, 2880 x 1920, 3072 x 1920 Or higher
Miscellaneous	<b>Optical Drive</b>	Integrated, External, NA Or higher
	<b>Backlit Keyboard</b>	Yes, No
Warranty	<b>Battery Warranty</b>	3, 4, 5 Or higher
	<b>On Site OEM Warranty (Year)(OEM/ Authorised channel partner shall note that W/G to be fulfilled by OEM at site)</b>	3

**Additional Specification Parameters - Laptop - Notebook ( 33 pieces )**

Specification Parameter Name	Bid Requirement (Allowed Values)
Specifications are as per Scope of Work Document uploaded in GEM Bid	Specifications are as per Scope of Work Document uploaded in GEM Bid

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	0,Items are to be delivered at Schools level as per list enclosed in Scope of Work Document	33	75

**Buyer added Bid Specific Additional Scope of Work**

S.No.क्र.सं .	Document Title	Description	Applicable/रिवर्स प्रभार के अनुसार जीएसटी i.r.o. Items
1	Additional Scope of Work <a href="#">View</a>	Additional Scope of Work	Entry And Mid Level Desktop Computer(396)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

**Special terms and conditions-Version:3 effective from 14-11-2024 for category Entry and Mid Level Desktop Computer**

1.

For Buyers:		
1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.

2	Operating System	<ol style="list-style-type: none"> <li>1. There is no requirement that the OEM of the desktop systems should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software provider.</li> <li>2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.</li> <li>3. Buyers may ensure that MAF shall not be made a mandatory requirement in bids.</li> <li>4. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.</li> <li>5. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.</li> <li>6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both.</li> <li>7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.</li> <li>8. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.</li> <li>9. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supplied hardware is compatible with Windows operating system</li> </ol>
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
4	Processors	Intel and AMD Processors are added as per Model Technical Specification of Desktop Computer issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024
5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in case of Direct and L1 Purchase, installation of the computer system by the seller/OEM is mandatory. Installation does not include the supply of antivirus, MS Office, etc., which are to be separately procured by the buyer only.

6	Buyer/Consignee Obligations relating to installation	It is necessary that the buyer/consignee provide the seller or authorized representative access to locations, areas, or rooms for the installation of equipment. The seller or authorized representative will install systems and connect them to existing power lines/networking at no additional charge. The buyer/consignee will be responsible for electrical wiring, networking, or any other work connected to the installation area. The seller shall be only responsible for ensuring the setup of the desktop systems, configuring, etc., as well as loading software etc. (to be provided by the buyer/consignee). Any other site preparation required before installation and connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the safe storage of tools, test equipment, and other materials used for installation at no charge. In case there is a requirement of obtaining an entry pass for allowing representatives to the premises, the same shall be arranged by the consignee. Similarly, if there is a requirement of a gate pass for bringing items required for installation, the same is to be arranged by the consignee. In scenarios where multiple location installations are required, the buyer must indicate complete installation addresses in the bid document. In the case of other modes of purchase, as soon as the order is placed, complete details regarding installation may be informed to the seller. This ensures smooth coordination and delivery of products to the respective locations.
7	Warranty	The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.
8	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.
9	Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:</p> <ol style="list-style-type: none"> <li>i. Packing should be checked properly</li> <li>ii. A warranty certificate from the OEM should be insisted upon and checked.</li> <li>iii. Instruction manuals and the OS installed should be checked.</li> <li>iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems.</li> <li>v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.</li> </ol>
10	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the desktop computer under ATC clause.
11	Higher Configuration	The buyer may permit products delivered with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)

<b>For Seller:</b>		
1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
6	Operating System	<ol style="list-style-type: none"> <li>1. It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.</li> <li>2. Seller shall ensure to have Windows Hardware Compatibility Certificate for window operating systems</li> </ol>
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed, and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is mandatory.
8	Higher Configuration	The seller may list products with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)

### **Special terms and conditions-Version:2 effective from 16-10-2024 for category Television (TV) (V2)**

#### **1. Note to Buyers:**

The Central Ministries/ Departments and other government buyers, as applicable, shall note that this category is covered under Scheme - II (Compulsory Registration Scheme) of BIS (Bureau of Indian Standards).

Compulsory registration of goods / articles in this category shall conform to IS 616: 2017 and shall bear the "Standard Mark" under a license from the Bureau of Indian Standards as per Scheme-II of Schedule-II of Bureau of Indian Standards(Conformity Assessment) Regulations, 2018.

Buyer shall verify and confirm compliance with the applicable BIS order during the procurement and fulfillment process.

Buyer shall validate and confirm the comprehensive warranty terms and conditions during the procurement process.

#### **Note to Sellers:**

Sellers shall offer and supply products conforming to the corresponding Indian Standard and mandatorily registration as per Scheme-2 of BIS.

Non-compliance shall result in action as per GeM IM policy.

Buyers and sellers may refer to the relevant S.O at <https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-ii-registration-scheme/>

## **Special terms and conditions-Version:1 effective from 06-07-2022 for category Online UPS (V2)**

1. In addition to General Terms and Conditions of GeM, the following Special T&C shall be applicable for Online UPS ( Version 2.0) with reference to Installation and Commissioning.

Seller's Responsibility: Installation and Commissioning shall involve all the interconnections, any cabling between power source, switch boards within 3 metre range for input power and connecting Output power in the Scope of seller.

Buyer's Responsibility: Buyer will ensure well ventilated/covered site/room having requisite power points/distribution board to provide input power to UPS as well as to take out power from UPS within 3 metre of the location of UPS placement.

The above is not applicable for the stores supplied without installation and commissioning.

Note: The above is indicative and any incidental requirement related to above responsibilities shall also be considered in the responsibilities of Buyer/Seller as applicable.

## **Special terms and conditions-Version:2 effective from 09-04-2021 for category Laptop - Notebook**

1. 'Local content means the amount of value added in India which shall, unless otherwise Prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value and percent.

'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50% as defined under this Order

'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content more than 20% but less than 50%, as defined under this Order

## **Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**

### **1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### **2. Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

### **3. Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

### **4. Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

### **5. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

## 6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

## 7. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

District Education Officer Balaghat  
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

## 8. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

District Education Officer Balaghat  
payable at  
District Education Office Balaghat

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

## 9. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

## 10. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

District Education Officer Balaghat  
payable at  
District Education Office Balaghat

. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.



2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**