



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2024/
Dated/दिनांक :

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	22-11-2024 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	22-11-2024 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Financial Services
Organisation Name/संगठन का नाम	State Bank Of India (sbi)
Office Name/कार्यालय का नाम	Lho Maharashtra
Total Quantity/कुल मात्रा	150
Item Category/मद केटेगरी	Entry and Mid Level Desktop Computer (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	33 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Ce (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience Turnover Criteria, the supporting documents to prove his for exemption must be uploaded for evaluation by the bu
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Past Performance/विगत प्रदर्शन	80 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण

Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Reserved for Make In India products

Reserved for Make In India products	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or their reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial years. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local suppliers defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. If bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the cost auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over the

4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Or dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will evaluate eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded to the lowest bidder (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bid category related to primary product having highest bid value should meet this criterion.

6. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergent procurement of critical products/services.

Entry And Mid Level Desktop Computer (150 pieces)

(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
PROCESSOR	Computer Type	Mid Level
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
OPERATING SYSTEM	Factory Pre-loaded Operating System by Desktop OEM	Window 11 Professional
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)	16, 32 Or higher
STORAGE	Type of Storage Installed with the System	NVMe-SSD
	SSD - Storage Capacity (in GB)	512, 1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
PORTS	Number of USB Type A Port (Version 2 Point 0)	4 Or higher
	Number of VGA Ports	1 Or higher
	Number of HDMI Ports	1 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Screen Size (in CMs)	53.1 - 58 (20.91" - 22.83")

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
WARRANTY	On Site OEM Warranty (in Year)	3, 4, 5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (150 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
HDD	MINIMUM 1 TB SATA (7200 RPM) . PLEASE IGNORE HDD MENTIONED AS ZERO
CERTIFICATION SECURITY MANAGEMENT	THE DESKTOP SHOULD BE CERTIFIED FOR LATEST MICROSOFT WINDOWS OF SYSTEM TPM 2.0
MOUSE KEYBOARD	USB OPTICAL SCROLL MOUSE 104 KEYS USB KEYBOARD (MONITOR, USB KEY AND MOUSE FROM SAME OEM)
NETWORK CARD POWER SUPPLY	SINGLE NIC-10/100/1000 GIGABIT ETHERNET ROHS COMPLIANCE OR BIS CERTIFIED
PORTS	MIN 6 USB PORTS (MIN 4 USB 3.0 OR HIGHER) FRONT MIN 1 HEADPHONE/MIC COMBO. REAR: MIN 1RJ-45, MIN 1 VGA/DP AND 1 HDMI PORT

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/दिनांक
1	Indira Uday Kumar	400051, STATE BANK OF INDIA, LOCAL HEAD OFFICE, Synergy Building , C 6 G BLOCK, BKC, BANDRA EAST MUMBAI	150	15

Special terms and conditions-Version:2 effective from 23-10-2024 for category Entry and Mid Level Desktop Computer

1.

For Buyers:		
1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which shall be mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should perform these verifications without needing to create an account on the OEM website.

2	Operating System	<ol style="list-style-type: none"> 1. There is no requirement that the OEM of the desktop systems should be a device partner of Microsoft and holding a Microsoft Authorization Form (MAF) from the software partner. 2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners. 3. Buyers may ensure that MAF shall not be made a mandatory requirement in bid. 4. If supplies are made as per brands of OEMs who are global device partners, the serial number of the machine supplied can be used to check the details of the product on the website of the OEM. 5. In the case of local device partners of Microsoft, OS details such as the digital key should be produced with supplies, and the buyer may verify them from Microsoft. 6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number for Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both. 7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities which are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both. 8. In case the product offered is with a DOS or Linux operating system, such verification shall not be applicable. 9. Buyer shall request for Windows Hardware Compatibility Certificate for Windows operating system to ensure the supplied hardware is compatible with Windows operating system.
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
4	Processors	Intel and AMD Processors are added as per Model Technical Specification of Desktop Computers issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W- dated 19 Aug 2024
5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory operation is shown to the consignee or authorized representative of the buyer. However, in case of L1 Purchase, installation of the computer system by the seller/OEM is mandatory. The bid does not include the supply of antivirus, MS Office, etc., which are to be separately provided by the buyer only.

6	Buyer/Consignee Obligations relating to installation	It is necessary that the buyer/consignee provide the seller or authorized representative locations, areas, or rooms for the installation of equipment. The seller or authorized representative will install systems and connect them to existing power lines/networking at an additional charge. The buyer/consignee will be responsible for electrical wiring, networking and any other work connected to the installation area. The seller shall be only responsible for ensuring the setup of the desktop systems, configuring, etc., as well as loading software to be provided by the buyer/consignee). Any other site preparation required before installation connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the safe storage of test equipment, and other materials used for installation at no charge. In case there is a requirement of obtaining an entry pass for allowing representatives to the premises, this shall be arranged by the consignee. Similarly, if there is a requirement of a gate pass for items required for installation, the same is to be arranged by the consignee. In scenarios where multiple location installations are required, the buyer must indicate complete installation addresses in the bid document. In the case of other modes of purchase, as soon as the order is placed, complete details regarding installation may be informed to the seller. This ensures smooth coordination and delivery of products to the respective locations.
7	Warranty	The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.
8	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.
9	Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee should inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may stipulate conditions regarding installation, inspection by the buyer and accordingly stipulate conditions regarding installation, inspection by the buyer and consignees/inspection agency. Consignees who receive the supplies should be vigilant and complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that there are no discrepancies in supplies can be flagged, taken into account, and reflected while generating CRAC:</p> <ol style="list-style-type: none"> i. Packing should be checked properly ii. A warranty certificate from the OEM should be insisted upon and checked. iii. Instruction manuals and the OS installed should be checked. iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee should take steps considered suitable by them for checking at the consignee end before acceptance of systems. v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.
10	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) and Solid-State Drives (SSDs) used in the desktop computer under ATC clause.

For Seller:

1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration through the shared OEM website link.
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory pre-located machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per Government of India Notifications issued from time to time for hardware and software components, as applicable.
6	Operating System	<ol style="list-style-type: none"> It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems. Seller shall ensure to have Windows Hardware Compatibility Certificate for windows operating systems
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed, and the system working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is required.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the order quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are required to accept the orders accordingly.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address:

SBI RSETI BEED QTY 20 ; SBI RSETI DHARASHIV QTY 20
SBI RSETI HINGOLY QTY-20 ; SBI RSETI SBI RSETI QTY-20
SBI RSETI LATUR QTY-15 ; SBI RSETI NANDED QTY-20
SBI RSETI NANDURBAR QTY-20 ; SBI RSETI WASHIM QTY-15
DETAILED ADDRESS AND CONTACT GIVEN IN ATC

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings. Bidder should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and have at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before the warranty period.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to a maximum of quoted GST %.

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied same during each of the year. In case of bunch bids, the primary product having highest value should meet this criteria.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Malicious code that would activate procedures to :-

- (i) Inhibit the desired and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any malicious code in embedded software.

9. **Generic**

Manufacturer Authorization: Wherever Authorized Distributors/service providers are submitting the bid, Authorization Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and signature are required to be furnished along with the bid

10. **Generic**

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

11. **Generic**

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

12. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

13. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of the buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of the buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to the buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Seller's obligations there under.

14. **Generic**

The seller is required to print logo as per buyer's requirement.

15. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order with the Seller.

16. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of the portal confirming payment of GST.

17. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centres.

18. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

19. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

20. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of

21. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three financial years ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentar in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the bidder's constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the complete financial years after the date of constitution shall be taken into account for this criteria.

22. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

23. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid Document and Corrigendum if any.

24. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test cert approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days. If the Seller fails to complete service / rectification within defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer. Else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Current Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engine designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Service / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause.

27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation and commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be submitted with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet the criterion.

28. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1) OEM AUTHORIZATION CERTIFICATE VALID FOR MAHARASHTRA LOCATION SHOULD BE SUBMITTED AT THE TIME OF PARTICIPATION.
- 2) THE BIDDER SHOULD HAVE OFFICE IN THE LOCATION (STATE) OF THE CONSIGNEE. PROOF COPY TO BE SUBMITTED-(EG. SHOP ACT ESTABLISHMENT LICENSE)
- 3) AVAILABILITY OF SERVICE CENTRE OF OEM IN THE CONSIGNEE LOCATION AND THEIR DETAILS TO BE FURNISHED AT THE TIME OF BID SUBMISSION
- 4) ISO 9001, 14001 AND 27001 CERTIFICATES OF BIDDER AND OEM TO BE PRODUCED AT THE TIME OF BID SUBMISSION
- 5) OEM AND BIDDER SHOULD SUBMIT DOCUMENT OF UNDERTAKING COMPREHENSIVE WARRANTY AT THE TIME OF BIDDING
- 6) FIRMS REGISTRATION DOCUMENT FOR OEM AND BIDDER TO BE PROVIDED
- 7) CERTIFICATE OF LOCAL CONTENT (MII) ON OEM LETTER HEAD TO BE PROVIDED AS PER GOVERNMENT OF INDIA GUIDELINES
- 8) LAND BORDER DECLARATION TO BE UPLOADED BY BIDDER/OEM AS PER COMPLIANCE OF REGULATIONS UNDER RULE 144 (XI) OF GFR 17
- 9) PAST PERFORMANCE EXPERIENCE IN PSU TO BE PROVIDED WITH SATISFACTORY CERTIFICATE
- 10) ADDRESS FOR DELIVERY :

1) State Bank Rural Self Employment Training Institute (RSETI),
Opp. S P Office, Kadam Tower, 3rd Floor,
Rahmat Nagar, Beed-431122 QTY -20 Contact -Sri Atmaram Dagde 9822551800

2) State Bank Rural Self Employment Training Institute (RSETI),
Sadan Kukkut Palan Campus, Near Jony Hotel,
Ramnagar, Dharashiv-413501 QTY-20 Contact- Shri Mukesh Kumar 8450988823

3) State Bank Rural Self Employment Training Institute (RSETI),
Behind Collector Office, Zila Parishad Road, Near Treasury Office,
Hingoli-431513 QTY-20 Shri Hemraj Bansod 7387098953

4) State Bank Rural Self Employment Training Institute (RSETI),
Zila Parishad Campus, Near DRDA Office,

Latur-413512 QTY-15 Shri Setu sagar Nishad 8240653256

5) State Bank Rural Self Employment Training Institute (RSETI),

Tathagat Nagar-1, Malegaon Road, Opp. Gite Petrol Pump,

Nanded-431606 QTY-20 Shri Ashok Sharma 8591497690

6) State Bank Rural Self Employment Training Institute (RSETI),

Survey No. 679, Near District Sport Club, Khamgaon Road,

Nandurbar - 425412 QTY -20 Shri Ganesh Pathare 7875009897

7) State Bank Rural Self Employment Training Institute (RSETI),

Dadarao Plot, Sambhaji Nagar, Parbhani - 431401 QTY-20 Shri Jitendra Kushwaha 8806026861

8) State Bank Rural Self Employment Training Institute (RSETI),

Collector Office Road, Near Treasury Office,

Washim-444505 QTY-15 Shri Dhanaji Boile 8999321081

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to the due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to the terms and conditions provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category being bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.

8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached](#) trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this can raise their representation against the same by using the Representation window provided in the bid details field dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws. **जेम की सामान्य शर्तों के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेने के लिए बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने के लिए बिडर को तत्काल समाप्त करने का आधार होगा।**

---Thank You/धन्यवाद---