



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5567444
Dated/दिनांक : 02-11-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	23-11-2024 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	23-11-2024 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Defence
Department Name/विभाग का नाम	Department Of Defence Production
Organisation Name/संगठन का नाम	Hindustan Aeronautics Limited (hal)
Office Name/कार्यालय का नाम	*****
Item Category/मद केटेगरी	Custom Bid for Services - Non Comprehensive AMC for operation maintenance of 2 Nos of Autoclave Boilers as per scope of work and terms conditions Cost per month , Custom Bid for Services - Operation Maintenance of above 2 Nos of Autoclave Boilers after regular shift Cost per day for additional efforts
Similar Category/समान श्रेणी	<ul style="list-style-type: none">• Support Services• Support Services
Contract Period/अनुबंध अवधि	2 Year(s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No

Bid Details/बिड विवरण	
ITC available to buyer/क्रेता के लिए उपलब्ध आईटीसी	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days
Estimated Bid Value/अनुमानित बिड मूल्य	1153686
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
2. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Instruction To Bidder:[1730521121.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1730521164.pdf](#)

Scope of Work:[1730521172.pdf](#)

Payment Terms:[1730521181.pdf](#)

GEM Availability Report (GAR):[1730521203.pdf](#)

Buyer's Competent Authority Approval:[1730521209.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1730521235.pdf](#)

Custom Bid For Services - Non Comprehensive AMC For Operation Maintenance Of 2 Nos Of Autoclave Boilers As Per Scope Of Work And Terms Conditions Cost Per Month (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Non Comprehensive AMC for operation maintenance of 2 Nos of Autoclave Boilers as per scope of work and terms conditions Cost per month
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
100%	100%

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	*****	*****BANGALORE CITY	1	N/A

Custom Bid For Services - Operation Maintenance Of Above 2 Nos Of Autoclave Boilers After Regular Shift Cost Per Day For Additional Efforts (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Operation Maintenance of above 2 Nos of Autoclave Boilers after regular shift Cost per day for additional efforts
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स चार्ज (आरसीएम) Details

ITC on GST/जीएसटी पर इनपुट कर क्रेडिट	ITC on GST Cess/जीएसटी उपकर कर क्रेडिट
100%	100%

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	*****	*****BANGALORE CITY	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

TERMS AND CONDITIONS

1. Vendor may visit Foundry & Forge Division to understand the scope of work and quantum of work before quoting for AMC.
2. Vendor should strictly adhere to minimum wages act for contract labours of Central government/PSU applicable and prevailing at the time of wage distribution.
3. The vendor shall be liable to pay ESI, EPF, EDLI for the wages paid to the AMC personnel as per statutory norms. The Vendor shall produce to the client the details of payments of benefits like leave, ESI as applicable, employer's contribution towards EPF, etc., quarterly to its personnel. The Contract personnel shall be covered under the ESI Act 1948 as amended from time to time based on the gazette notifications by respective State Governments covering the area under the ESI Act. Those who are not covered under ESI, shall be covered under the **Workmen Compensation Act, 1923**, as applicable.
4. Vendor should provide two sets of uniform and issue one pair of industrial safety shoes (of make BATA/Liberty) and two pair of socks per year/per person within 30 days of award of contract and after 13 months respectively. Any delay in issuing uniform & safety shoes will be attract penalty as per purchase guidelines.
5. The spares & consumables required for the repair / AMC work will be provided by HAL.
6. HAL will provide machining support for spares wherever feasible, in case of emergency. It's the vendor's responsibility to carryout required machining after obtaining prior approval of DGM (ES) at extra cost.
7. Crane & mobile services will be provided to the extent possible and subject to availability . It is vendor's responsibility to operate /use the overhead crane facility for maintenance purpose during AMC period.
8. Vendor has to comply with all safety rules. HAL is not responsible for any accident to any of the contract personnel whatsoever and the vendor has to comply with all the applicable labour laws.
9. Vendor shall position extra personnel to carry out the major work/ to clear breakdowns/major overhauling if required and organize the same. No extra payment will be made.
10. The list of spares required for the maintenance of boilers to be given to Engineer-in-charge. The spares will be supplied by HAL for maintenance work. However, vendor should be in a position to supply the spares as and when required at extra cost after prior approval of DGM(ES).
11. AMC contract is for Twenty Four Months from date of commencement of work.
12. Vendor should maintain the equipments as per their original condition without altering any design /modification (vendor should not modify or substitute the basic design of the equipment without approval of HAL. Originality of all the Mechanical, Electrical, Electronics, hydraulic & pneumatic units are to be maintained as per manufacturer specification) .In case of non availability of items or design changes are inevitable, such items can be taken up only after prior approval from HAL (In case any change is unavoidable, it should be with prior approval from HAL only by incorporating the same into the manuals).
13. Police verification – Contractor should produce police verification certificate for the personnel engaged, from the office of Commissioner of Police Bangalore, before commencement of the contract.
14. Vendor should quote for both the lines individually however, order will be placed on technically acceptable L1 vendor based on sigma values. The line no.1 is for operation and maintenance cost of 2 nos. of autoclave boilers per month. The line no. 2 is cost for working for additional days after regular shift hours at unit rate.
15. If the personnel operates machine after regular shift hours, i.e., wages has to be paid as per statutory norms.
16. Vendor has to submit the monthly bill along with the actual no. of additional days worked. Payment will be made for actual no. additional days apart from monthly payment. Amount will be paid as per rate quoted in RFQ.

17. OT/additional days will be utilized for operation and maintenance of boilers. The additional days are at the discretion of HAL.

18. Vendor should maintain a minimum of 95% of up time of machine/equipments on month to month basis. The operation and maintenance cost is proportionately divided for both the machines. In case of non-availability of any of the machines due to Vendor's negligence, Lack of knowledge, poor workmanship etc., Pro rata deduction will be made in the monthly bills for non-availability of equipments as per the following.

95% to 100% -- NIL (no deductions will be done)

60% to 94% --- The actual percentage of non availability less than 95% multiplied by a factor of 1.5

59% and below -- No payment will be done for equipment.

Example : The deductions for the non availability of the equipment will be done as per the following guide lines :

For example if AMC value of Energy pack autoclave boiler is Rs. 250/- per month for one machine and available for 80% in a particular month. Then the deductions will be as follows :-

Deduction = (95% - actual percentage of availability) X 1.5 X AMC value of machine per month.

Deduction = (95% -80%) X 1.5 X 250 = Rs. 56.25/-.

19. The AMC bill has to be submitted monthly with the following documents for making payment:

- a) Invoice
- b) Statement of up-time availability of the machine for the period
- c) PF/ESI challans
- d) Wage register
- e) Attendance for the period

20. Vendor should have experience in operation & maintenance of Autoclave Boilers. To this effect, vendor should produce previous purchase orders. If vendor not possess sufficient previous experience and the offer will be rejected.

21. Vendor shall submit Police Verification Certificate to move inside HAL premises during execution of work and shall submit as affidavit in the prescribed format on non-judicial stamp paper value Rs. 100/- for conduct and credibility of the labors engaged for the work to the security officer of the division through Engineer-in-Charge.

22. It is the sole responsibility of the contractor to settle the dispute if any, arising out of the engagement between himself and the personnel engaged by him and to faithfully fulfill all the obligations, Legal, Administration and others on his part especially those concerning payment directly of wages, contributions towards PF, ESI, EDLI etc. (Both contractors and employees share) as in force at the relevant period. Vendor shall furnish necessary certificate co-ordinate by ESI/PF to HAL by the end of the same month towards payment of ESI and PF made as indicated.

Payment clause:

1. Payment will be made on monthly basis duly certified by M(Safety)/DGM(ES) in co-ordination with shop-in-charge based on availability of the equipment for production after deductions if any.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद

पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---