

APPENDIX-C: TECHNICAL ELIGIBILITY CRITERIA

(A) Availability of Key Personnel: The Bidder shall offer and make available all Key Personnel meeting the requirements specified in sub-clause (B) below.

(B) Conditions of Eligibility for Key Personnel: Each of the Key Personnel must fulfil the following conditions of Eligibility:-

Key Personnel	Educational Qualification	Length of Professional experience	Experience on eligible assignments
Qualified Security Assessor	CISA/CISSP/QSA	5	5
ASV	Graduate/ASV	3	3

(C) The Consultancy Team shall consist of the following key personnel (the “**Key Personnel**”) who shall discharge their respective responsibilities as specified below:

Key Personal	Responsibilities
Qualified Security Assessor	Scoping, preparing and maintaining project charter and follow ups with bidders internal team for compliance activity closure, interviewing Bank/Vendor Staff for application/process/system/ DB/Server/LB etc review, gap assessment, preparing and sharing gap report, providing compensating controls wherever applicable, providing consultation to the Bank team on call or through onsite visit whenever needed, identifying CDE/Non-CDE/OOS VLANs, identifying card data storage locations, preparation and review of High/Low level DFD and Network Diagram.
ASV	Perform ASV scanning and sharing the reports.

(D) The proposed team shall be composed of experts and specialists (the “**Professional Personnel**”) in their respective areas of expertise and managerial/support staff (the “**Support Personnel**”) such that the Consultant should be able to complete the Consultancy within the specified time schedule. The Key Personnel shall be included in the proposed team of Professional Personnel. Other competent and experienced Professional Personnel in the relevant areas of expertise must be added as required for successful completion of this Consultancy. The CV of each such Professional Personnel, if any, should also be submitted.

(E) Following Technical Evaluation Matrix will be used for preliminary technical evaluation. Only those bidders whose Technical Proposals get a score of 35 marks or more out of total 50 marks shall qualify for further.

Sr. No.	Evaluation Matrix	Maximum Marks	Marks Obtained	Supporting Evidence
1	Bidder’s Years of Experience as QSA for PCI DSS.			1. Letter from PCI Council highlighting

				years of experience as QSA OR 2. Letter from Bidder on its letter head confirming their year of experience.
	i. 05 to 7 years	5		
	ii. Greater than 7 years but less than or equal to 10 years	8		
	iii. Greater than 10 years	10		
2	Bidder's Years of Experience as ASV for PCI DSS.			1. Letter from PCI Council highlighting years of experience as ASV OR 2. Letter from Bidder on its letter head confirming their year of experience.
	i. Up to 3 years	5		
	ii. Greater than 3 years but less than or equal to 5 years	8		
	iii. Greater than 5 years	10		
3	Number of PCI DSS Certification/Recertification Projects completed for Mobile banking environment between 01.10.2014 to 30.09.2024. (Both dates inclusive)			1.i) Provide COC of each client. OR 1.ii) Provide letter on bidder's letter head confirming list of clients and date of completion of their respective PCI DSS certification along with contact details of client. AND 2.) Client reference as per Appendix-L
	i. Up to 5	5		
	ii. Greater than 5 but less than or equal to 7	8		
	iii. Greater than 7	10		
4	Number of PCI-SSC certified QSA employees with the bidder on its own payroll.			Valid QSA certificate of each employee.
	i. Up to 4.	5		
	ii. Greater than 4 but less than or equal to 7.	8		
	iii. Greater than 7.	10		
5	Number of PCI-SSC certified ASV employees with the bidder on its own payroll.			Valid ASV certificate of each employee.
	i. Up to 1.	5		
	ii. Greater than 1 but less than or equal to 4.	8		
	iii. Greater than 4.	10		

(F) Bidders to fill their marks in Marks Obtained column and provide necessary documentation for the same. Final decision on Actual Marks obtained will reside with Bank. The Marks will be normalised to 100.

Name & Signature of authorised signatory

Seal of Company