

## **1. TECHNICAL EVALUATION CRITERIA (QCBS)**

| SN  | Criteria   | Max Marks to be awarded   |
|-----|--|---|
| 1   | Number of years in Operations of Facility Management Services - Guest house services, Transit Flats, Housekeeping services, and Supervisor<br>a. More than 5 years and up to 10 years<br>b. More than 10 years   | <b>Max marks -15</b><br><br>a. 10 Marks<br>b. 15 Marks                        |
| 2   | Average Turnover in last three years i.e. 2021-22, 2022-23 and 2023-24<br>a. More than Rs. 30.00 Lakhs to 40.00 Lakhs<br><br>b. More than Rs. 40.00 Lakhs to 50.00 Lakhs<br><br>c. More than Rs.50.00 Lakhs  | <b>Max Marks - 10</b><br><br>a. 05 Marks<br><br>b. 07Marks<br><br>c. 10 Marks |
| 3   | <b>Vendor Profile</b>  | <b>Max Marks - 30</b>   |
| 3.1 | Number of year in Operation of the establishment / Organization / firm<br>a. More than 5 & less than equal to 10 Years<br><br>b. More than 10 & less than equal to 15 Years<br><br>c. More than 15 Years   | a. 05 Marks<br><br>b. 07 Marks<br><br>c. 10 Marks                             |
| 3.2 | Value of single largest contract of FMS completed in last 3 years<br>a. More than 20.00 lakhs and up to Rs. 30.00 lakhs<br>b. More than Rs. 30.00 lakhs and up to Rs. 50.00. lakhs<br>c. More than 50.00 lakhs   | a. 05 Marks<br><br>b. 07 Marks<br><br>c. 10 Marks                             |
| 3.3 | Performance certificate from the PSU/Govt / MNC / Listed India Company Principle Employers in preceding last 3 years as given below<br>a. If outstanding or Excellent or Very Good or satisfactory performance certificate from more than 3 principle employer have been issued.<br>b. If outstanding or Excellent or Very Good or satisfactory performance submitted from 2 principle employers have been issued.<br>c. If less than 2 or no certificate issued | a. 10 Marks<br><br>b. 07 Marks<br><br>c. 05 Marks                             |
| 4   | Last 3 years (2020 – 2021, 2021 – 2022 and 2022 - 2023) work Order / Client letter showing different type of jobs done by party.<br>1. Guest House Service 2. House Keeping Service 3. Horticulture or Gardening 4. Plumbing 5. Facility Manager Cum Supervisor<br>Above Type of services done by party<br>a. 5 Out 5  | <b>Max Marks - 30</b><br><br>a. 30 Marks<br>b. 25 Marks                       |

|   |   |  |
|---|---|--|
|   | b. 4 Out 5<br>c. 3 Out 5<br>d. 2 Out 5<br>e. 1 Out 5  | c. 20 Marks<br>d. 10 Marks<br>e. 05 Marks  |
| 5 | Quality Certifications (ISO) in to works achieved / Maintained / Valid over in last two years (2021 – 2022 and 2022 - 2023)<br>a. ISO 9001 Certificate<br><br>b. SA 8000 Certificate<br><br>c. OHSAS 18001 (revised as ISO 45001) Certificate | <b>Max. Marks 15</b><br><br>a. All 3 -15 Marks<br><br>b. Any 2 - 10 Marks<br><br>c. Any 1 – 05 Marks<br><br>d. None – 00 Marks |
|   | <b>Total</b>  | <b>100</b>   |

- Bidder Have to submit all relevant document which is ask in QCBS criteria

Note: The financial bids of only technically acceptable tenders securing 70 Marks or more of total technical score will be opened for further consideration. The decision of the Company in this regard will be final and no requests etc. will be entertained from the bidders.

### **CQCCBS Evaluation Process**

Commercial bids will be subjected to CQCCBS evaluation process. Under CQCCBS (Cost Evaluation under Combined Quality cum Cost Based System), the technical proposals as stated in B (Evaluation Criteria) will be allotted weightage of **30** while the financial proposals will be allotted weightage of **70**. Proposal with a lowest cost may be given a financial score of 100 and other proposals given financial scores that are inversely proportional to their prices. The total score, both technical and commercial / financial, shall be obtained by weighing the quality and cost scores and adding them up.

**Highest marks basis:** On the basis of the combined weighted score for quality and cost, the bidders shall be ranked in terms of the total score obtained. The proposal obtaining the highest total combined score in evaluation of quality and cost will be ranked as H-1 followed by the proposals securing lesser marks as H-2, H-3 etc. The proposal securing the highest combined marks will be ranked H-1 and shall be recommended for award of contract.

### **Pre Bid Meeting**

A Pre-Bid meeting will be on **19<sup>th</sup> November 2024 from 2.00 PM to 5.00 PM** at our Ballard Estate office for Power Point presentation and to answer any queries / provide

clarifications that the bidders may have in connection with the work / tender and to give them relevant information regarding the same. No separate communication will be sent for this meeting. The tenderers are expected to get all the issues/doubts clarified during the meeting.