

Scope of Work Document & ATC

GEM bid for Supply of 65” Interactive Digital Board in Schools of Madhya Pradesh

District Education Office
District- Mandsaur, Madhya Pradesh

Oct, 2024

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GEM Bid for procurement of 103 Nos. of 65” Interactive Digital Board in Schools across District- Mandsaur, Madhya Pradesh.

1. Introduction

The School Education Department of Government of Madhya Pradesh aims at preparing its students to participate creatively in the establishment, sustenance and the growth of a knowledge society leading to all round socio-economic development of the state and be a competitive match at the global stage. Towards this goal the district intends to procure 65” Interactive Digital Board in Schools.

Currently, it has planned to procure 103 Nos. of 65” Interactive Digital Board through GEM Bid in Schools across district - Mandsaur, Madhya Pradesh.

| Sn | Scheme | Component | Number of Schools | Number of Panels |
|--------------|--------|-----------------------|-------------------|------------------|
| 1 | SSA | Smart Class | 19 | 38 |
| 2 | PMSHRI | Smart Class | 2 | 4 |
| 3 | PMSHRI | ATL | 7 | 7 |
| 4 | CMRISE | Smart Class | 3 | 36 |
| 5 | SSA | Spill Over 2022-23 | 9 | 18 |
| Total | | | 40 | 103 |

The tentative list of Schools is attached at Sr. no.13 of this document.

The selected agency will supply the 65” Interactive Digital Board as per the specification given in this document at Sr. no. 9, commissioning, maintain it for a period of 3 year from the date of installation at Schools listed on Sr. No.13.

2. Contact Details

Bidder shall submit their bids on GeM portal.

| | | |
|----|-------------------------|--|
| 1. | Contact Person | <p>Name: Lokendra Kumar Dabhi Designation: Incharge District Education Officer Office Name: District Education Office, Mandsaur Office Address: Near Collector Campus, Sushasan Bhavan, Rewas Devra Road, Mandsaur Email: deomas-mp@mpnic.in Phone no: 9424019767</p> |
| | Bank Details for EMD | <p>Bank Name: Jila Sahkari Kendriya Bank Maryadit A/C Number: 662002000990 IFSC Code: CBIN0MPDCAU</p> |

The clarifications if any should be submitted on GEM portal under Representation Section. Thereafter the clarifications received from the bidders will not be entertained.

3. Earnest Money Deposit (EMD)

- 3.1. EMD Amount is as mentioned in the GEM Bid. EMD exemption is as per Latest GeM terms and conditions.
- 3.2. Bidder has to submit the scan copy of the proof of EMD in their technical bid and submit the original copy in office on or before 3 days after the date of bid closing.

4. Performance Bank Guarantee:

Performance Bank Guarantee (PBG) is 3% of the contract value as mentioned in the GEM Bid.

5. Eligibility Criteria

5.1. Eligibility Criteria for the bidder:

5.1.1. The Bidder shall be a legally registered entity in India and shall have been in operation for at least three years as on last date of bid submission. Certificates of incorporation/ Registration Certificates along with relevant legal document

5.1.2. The Bidder must have average annual turnover of **Rs 618 lacs** in last three financial years i.e. FY 2021-22, FY 2022-23 & FY 2023-24. The copies of Audited Annual Accounts/Statutory CA Certificate **with UDIN number** for last three years shall be uploaded along with the bid.

5.1.3. Bidder should have

- a) **One project** of similar nature costing not less than the amount equal to **Rs 98.99 Lacs to Rs. 123.60 lacs Or**
- b) **Two projects** of similar nature costing not less than the amount equal to **Rs. 61.80 Lacs to Rs. 74.20 lacs Or**
- c) **Three projects** of similar nature costing not less than the amount equal to **Rs. 49.40 Lacs to Rs 61.80 lacs**

Supporting Document: Work of similar nature is intended to setting up ICT infrastructure/Smart Class/Computer Lab etc. in any Govt./Semi-Govt./Public Sector Institute/organization satisfactorily during the last 5 years as on last date of bid submission. Copy of work orders/Contract or Client Certificate should be submitted in this regards.

5.1.4. The bidder should be authorized by its OEM for 65" Interactive Digital Board to quote the bid. Bid specific MAF should be submitted by bidder.

5.1.5. The bidder must have **one office in Madhya Pradesh**. Please upload the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST

Registration/ Lease agreement. In case, bidder does not have office in MP, bidder should give undertaking to open office in MP within 30 days from the date of contract.

- 5.1.6. The bidder must submit an undertaking that they have not been black listed/ debarred by any state government / central government / PSU in last three years as on last date of bid submission. Undertaking on the Stamp paper duly Notarized that the firm has never been blacklisted/barred (temporary or permanent) and disqualified by any state government / central government / PSU undertaking in India needs to be furnished.
- 5.1.7. **No Deviation Certificate:** Bidder should submit the undertaking of No deviation for the Technical Specifications ask in bid.
- 5.1.8. The Bidder must submit their valid **PAN, GST** Registration Certificate.
- 5.1.9. **Consortium** in any form will not be permitted.

5.2. Eligibility criteria for OEM:

- 5.2.1. Bidder should quote 65" Interactive Digital Board from those OEM, who has annual turnover of Rs. 100 Cr or more in last three financial years i.e. FY 2021-22, FY 2022-23 & FY 2023-24. The copies of Audited Annual Accounts/Statutory CA Certificate with UDIN number for last three years shall be uploaded along with the bid.
- Note: If the country of origin of OEM follows (i.e. January to December) as the financial year, then the financial turnover of the OEM would be considered as per calendar year for 2021, 2022 and 2023.
- 5.2.2. OEM is to submit CA certified Positive net worth certificate of last 3 years along with technical bid.
- 5.2.3. OEM of 65" Interactive Digital Board should not be blacklisted/debarred by any state government/ central government / PSU in last three years as on last date of bid submission. Kindly provide undertaking from the OEM.
- 5.2.4. OEM compliance letter showing line by line compliance for the quoted product specification should be submitted on OEM letterhead, GeM bid number should be mentioned along with Compliance letter.
- 5.2.5. OEM of 65" Interactive Digital Board should have working Service support mechanism to support the services under warranty period. Service setup details on OEM letter head/ OEM Undertaking should be duly notarized on Stamped paper should be submitted by bidder in technical bid.
- 5.2.6. OEM should have Experience of supply and Installing (Direct/In Direct Channel) min

2000 of IR Panels/Smart TVs in state/ Central Education Department in last 3 years. OEM Undertaking letter along with list of the clients is to be submitted along with bid.

- 5.2.7. OEM should have manufacturing facility in India to manufacture smart TV/Large format display/ Interactive panel with valid manufacturing license for referred line items in his own name from 3 years with ISO 14001, ISO 9001, ISO 45000, UL/CB, FCC, ROHS certification from appropriate authority. Copies of the valid licenses/certificates/ BIS are to be submitted.
- 5.2.8. OEM should have the defined / authorized process of disposing off E-waste as per GOI guidelines valid approval letter form respective department (CPCB) under Govt. of India.
- 5.2.9. OEM of 65" Interactive Digital Board has to ensure timely availability of Spare parts/ part replacement/defective non repairable part or equipment during the warranty period. Separate undertaking on OEM letter head is to be submitted adhering to the after sales support parameters from the OEM side.
- 5.2.10. OEM of 65" Interactive Digital Board should have registered service branch / office in MP since last 5 years. Submit the supporting document along with technical bid.
- 5.2.11. Notarized Power of Attorney (PoA- from 65" Interactive Digital Board to authorize their representative) to Sign the MAF, undertaking as asked in the bid need to be submitted. Without PoA, technical bid will be rejected.
- 5.2.12. **MDM OEM-** ISO/IEC 20000-1:2018, ISO 9001: 2015 Certificate is to be submitted.
- 5.2.13. **MDM OEM-** OEM competent Authority should issue MAF in favor of bidder with details of authorized OEM Name, Designation, email id, phone no, office address in case of MAF verification. Bid specific MAF from OEM should be submitted by bidder.
- 5.2.14. **MDM OEM-** OEM Should have Company Operated Office in M.P from Last 5 Years. Undertaking on the Stamp paper duly Notarized that the OEM has Company Operated Office in M.P from Last 5 Years and OEM has to submit OEM's GST certificate / Rent Agreement/ Electricity Bill / Telephone bill/ office registration certificate as a proof along with technical bid.
- 5.2.15. **MDM OEM** Datasheet of offered each line item is required to submit along with technical bid

Note: In GeM bid, Eligibility Criteria i.e. bidder/OEM experience criteria, Bidder/OEM turnover criteria, technical specification of hardware etc. are not mentioned, however bidder & OEM of the quoted product must meet eligibility criteria, technical specification as mentioned in this document only. Eligibility Criteria & technical specification as mentioned in this document will be final and considered for evaluation. In case of non-compliance, the bid will be rejected.

6. Service Level Agreement (SLAs)

SLA as per **Annexure - A** is to be signed between **District Education Officer**, Mandasaur and successful bidder on notarized Stamp paper of Rs. 500.

7. Warranty

- 7.1. Comprehensive **onsite warranty for 3 years** from the date of delivery of 65" Interactive Digital Board in the Schools.
- 7.2. Warranty certificate on 65" Interactive Digital Board OEM letter head for all equipments to be supplied against this bid is to be submitted along with invoice.

8. Per School – Bill of Materials

8.1. Per School quantity of the 65" Interactive Digital Board are as below:

| Sn | Brief Description | Total Number of Panels |
|----|-------------------------------|------------------------|
| A | B | C |
| 1. | 65" Interactive Digital Board | 103 |

- **The bidder has to quote only one make and model against above item.**

8.2. All bidders/OEMs who are bidding, the responsibility of applicable GST will be of bidder/OEM only as per the category of the product & applicability of GST rate. Dept. will not take any responsibility OR make any additional payment if any tax liability arises. Bidders are required to submit undertaking letter for the same along with technical bid.

9. Technical Minimum Specifications of 65" Interactive Digital Board

Bidder must quote/offer product with min. specifications as mentioned below only and evaluation will be carried out on following specifications:

9.1. 65" Interactive Digital Board

| Sn | Features | Min Required Specifications |
|----|--------------------------|--|
| 1 | Screen Size | Min 65" or Higher |
| 2 | Native Resolution | Min 3840 x 2160 (UHD) or higher |
| 3 | Brightness | Minimum 400cd/m ² with Interactive and protection Glass |
| 4 | Contrast Ratio | Min 1100:1 or Higher |
| 5 | Viewing Angle(H x V) | Min 178 x 178 or higher |
| 6 | Surface Treatment | With Min Anti-glare treatment |
| 7 | Min Input / Output ports | HDMI-3, USB(3.0)-3,USB-(2.0)-1, OPS Slot-1, LAN-1, SPDIF-1 or Higher Audio-1 (Audio out to connect additional Speakers as and when required) RS-232 |
| 8 | Built in Touch type | IR spread /P Cap/Incell/Inglass |

| Sn | Features | Min Required Specifications |
|----|--------------------------------|--|
| 9 | Protection Glass Thickness | 3T (Anti-Glare) or Higher |
| 10 | Operating System | Built-in OS Android 11.0 or better |
| 11 | Multi touch point | Min 20 Points or Higher |
| 12 | Min Interactive Features | White Board & Standard Interactive features, Writing Pen, Screen Capture, Inbuilt Storage, Tool Bar, Feature like Air Class for Online test/Quiz or similar ,USB Block feature for safety ,Dual Pen support , Bluetooth connectivity |
| 13 | Panel System on Chip | Minimum Quad core processor with 4GB RAM and Internal Memory 32GB or higher |
| 14 | Media share | Screen Share/Mira cast to Connect TAB/Mobile, Web Browser , |
| 15 | Connectivity | Wi-Fi |
| 16 | Built in Audio Power | Speakers with Min 24W(12W x 2) or higher |
| 18 | Power Supply | 100-240V~, 50/60Hz |
| 18 | Product Quality Certifications | BIS certified and offered product should be Make in India product |
| 19 | Accessory | All accessories like Table stand, Remote , Wall mounting Kit, all required Cables including Power cable suitable with adopter and installation in Classroom with Touch Pen min 2 |
| 20 | OEM certification | BIS , ISO 14001, ISO 9001, ISO 45000, UL/CB, FCC, ROHS certification |
| 21 | Warranty on Panel | 3 Years onsite |
| 22 | Device Management Software | Device Management Software for every Interactive Panel with 3 years License, As per Specification mentioned in Item-9.2 |

Note: The line by line compliance on OEM letterhead with seal and sign is to be submitted in technical bid.

9.2 Device Management (MDM) Software

| Sn | Features |
|----|------------------------------|
| 1 | Device Management |
| 2 | Application Management |
| 3 | Security Management |
| 4 | Real Time Malware Protection |
| 5 | Network Data Monitoring |
| 6 | Launcher Mode |
| 7 | Device Lock down |

| Sn | Features |
|----|-----------------|
| 8 | Reporting |
| 9 | Historical logs |

10. Delivery, Payment Terms & Penalty

- 10.1. OEM needs to arrange visit to its manufacturing plant in India as and when asked by the department.
- 10.2. Delivery of the 65" Interactive Digital Board will be done at school level. The list of the school consists of School Name, Address, Principal name and contact details are as given in this document.
- 10.3. Delivery timeline, payment schedule and applicable penalty are as below:

| Sn | Deliverables | Timeline | Payment | Penalty |
|----|---|--------------------|--|---|
| 1 | Phase 1: 1. Supply of 65" Interactive Digital Board in school at each Schools of the respective District. 2. Verification of Technical specification by District Level Technical committee | T1= T + 90 days | 90% of the total value of 65" Interactive Digital Board supplied shall be released after completion of following: - 1. Proof of delivery of consignment to the destination places verified by School Principal, as per dispatch instructions 2. Submission of bills along with verified copy of delivery challan by School Principal in triplicate and 3. Technical Verification of equipment by District level Technical committee at Schools. Payment will be released after deduction of penalty if any. | 0.5% per week or part of thereof, of the total payment to be made in Phase 1. Payment of those school will not be released in following conditions: - 1. Any equipment is not as per technical specification 2. Incomplete or partial delivery of the Bill of material at school. |
| 2 | Phase 2: PBG submission and SLA signing. | T2= T + 45 Days | 10% of total value shall be released after submission of performance bank guarantee and signing of Service Level Agreements (SLAs) with DEOs. | |

T= Date of signing of contract between District Education officer and Successful bidder.

- 10.4. Penalty up to cap of 2.5% will be applicable in each phase. Delay in excess of 5 weeks will be sufficient to forfeit Performance Bank Guarantee of the bidder. Phase 2 payment will not be released in such case for entire school of district.

- 10.5. In case, the selected bidder does not supply the ordered items for any reason, the bidder will be liable to pay the difference amount to the purchaser, over and above the performance guarantee, which indenter department has to pay to the next or other selected bidder for purpose of the said items.
- 10.6. The bidder has to provide operation training to master trainers/teachers at Dist./Div. level within 120 days after contract signing.

11. Change request of new make & model:

- 11.1. No "End of Life" product should be quoted in the bid. Make & Model quoted by the bidder should be available till the contract period (duly supported for spares/OEM support for contract period).in any case, change of make & model of quoted item will not be allowed.
- 11.2. However, during the contract period, if the OEM stops manufacturing the quoted model and the bidder will offer to supply new make & model instead of quoted make & model, then compulsorily min. percent (2 %) of that item total value shall be deducted from the payment of that particular qty. of item. Also, whenever such a change is proposed by the bidder, prior permission of DPI, SED to do so will be required.
- 11.3. It is ensured by the bidder that offered new make & model should have comparatively equal or higher technical specification against the quoted make & model in the bid in all aspects. DPI, SED team will re-evaluate the product as per the technical comparison chart submitted by bidder in such case.

Annexure A: Service Level Agreement (SLAs)

[This agreement is to be made on Notarized Stamp paper of Rs. 500/-]

For Procurement of 65” Interactive Digital Board in Schools

{to be signed by selected bidder and District Education Officer}

This AGREEMENT is made on between District Education Officer, **Mandsaur** (hereinafter called DEO Mandsaur) which expression shall include its SUCCESSORS and <<Successful bidder>> (hereinafter called the “Successful Bidder”) which expression shall include its SUCCESSORS.

Whereas the successful bidder has agreed with the DEO **Mandsaur** to supply of 65” Interactive Digital Board for 40 Fourty (In words) Schools of MP in the manner set forth in the terms & conditions of the bidding document appended herewith and at the rates set forth in the said **Annexure-I** under warrantee services during the warranty period of the **Three** years, on the following TERMS CONDITIONS.

- a) COMMENCEMENT: The AGREEMENT is effective after successful installation of all the equipment purchased and will remain valid for a period of **Three** years thereafter.
- b) Upon Completion of this AGREEMENT Successful bidder will return all papers, materials and other properties of the AGREEMENT to the **DEO Mandsaur** along with a certificate of fully functional status of the supplied equipments.
- c) No charges will be payable by the **DEO Mandsaur** to the Successful bidder for the replacement of any item which is under warrantee.

1. Scope of Services to be performed by Bidder

- 1.1. The successful bidder has to supply 65” Interactive Digital Board and connected accessories and keep in working condition.
- 1.2. The supplied hardware and connected accessories must be brand new and unused.
- 1.3. For providing after sales services during warrantee period, the Successful bidder shall intimate name, address, e-mail ID and contact number of qualified service engineers who shall responsible for service support and report to the District level Committee and School Principal as well as DEO Office of the respective districts. The Successful bidder shall intimate online portal, toll free number (Escalation matrix).
- 1.4. Bidder should have service call logging mechanism through telephone number / Toll free Number/ Email ID/ Ticketing Tool /online portal.
- 1.5. The Successful bidder must attend the complaint within 3 working days.
- 1.6. All logged complaints related to equipment should be resolved within 5 working days after the complaint is being registered by the Principal.

- 1.7. The Service Engineer shall submit sealed & signed Service call report by the School Head/Teacher hardcopy to school.
- 1.8. In case of any part replacement related issue, the complaint should be resolved within 7 working days.
- 1.9. In case of major fault due to unavoidable circumstances, DEO will give relaxation under cure period maximum up to 10 working days.
- 1.10. During Warrantee period any defective part/s shall be repaired/replaced free of cost.
- 1.11. The successful bidder has to
 - Maintain the equipments and connected accessories in proper working condition throughout the contractual period.
 - To maintain necessary systems and processes to track the project progress
 - Report the progress periodically as required by Department.
- 1.12. The Bidder shall not charge any fee to the students and teachers in the Schools covered under the Project and shall not use the facilities created for earning revenues other than that provided as part of this Project.
- 1.13. School Principal will maintain a Complaint Log register in the format as per **Annexure-1**.
- 1.14. Annual call details for complaint which is not resolved within 7 days will be compiled and forwarded to DEO as per **Annexure-2**. On the basis of Annexure-2, DEO shall have the right to recover the penalty amount from the annual amount to be paid to successful bidder.
- 1.15. Bidder needs to maintain log of service call report along with signed hard copy of service call report which are to be submitted to the DEO to claim yearly retention money.
- 1.16. The service support of the Successful bidder will be reviewed every quarter. If, the Successful bidder fails to provide service support as above, the Successful bidder shall have to pay penalty of Rs. 200/- per Panel per working day from PBG. On the recommendation of School Principal, DEO shall have the right to recover the penalty amount to be paid to successful bidder from PBG.
- 1.17. If any equipment gives continuous trouble, say three times in one month during the warranty period, the bidder shall replace the same with new equipment without any additional cost to the department.
- 1.18. During service support, in case of any dispute, the decision of the DEO will be final and binding on the successful bidder.
- 1.19. Before end of the contract period, the user department reserves a right to do a random check of minimum 5% of systems and the serial number of the systems should match the original serial numbers of the sub-assemblies with the exception of the parts or system that have been changed in the course of repairs and replaced during the contract period.
- 1.20. The bidder to participate in quarterly, half-yearly and yearly review meeting

2. Bank Guarantee

- 2.1. The successful bidder shall furnish an irrevocable Bank Guarantee in favour of District Education Officer, Mandsaur equal to 3% of the value of the purchase order valid for a period of 38 months from the date of contract.

- 2.2. The Bank Guarantee will be released by the District Education Officer, **Mandsaur** to the successful bidder after successful performance of the supplied equipments under the warranty period (38 Months) and OK report for complete functionality of the equipments duly signed by the teacher/Principal is received. In case the service provider fails to provide proper services as per terms and conditions, the DEO will have the right to recover penalty as mentioned in the contract/forfeit the Bank Guarantee.
- 2.3. The Bank Guarantee should be of a Nationalized Bank/ Scheduled Bank situated in India.
3. **FORCE MAJEURE:** neither party shall be liable for any delay in performing obligations or for failure to perform obligation if the delay or failure results from any of the following (whether happening in India or elsewhere) FORCE MAJEURE shall mean Act of God or fire, earthquake, Explosion, accident, strikes or lockouts, riots, civil commotion, civil disobedience or anything beyond the control of either party, so as to lead to a complete inability to a party to perform its obligations.
4. **SUB-CONTRACTING:** The Successful bidder shall not subcontract or permit anyone other than the Successful bidder personnel to perform any of the work, services or other performance required from the Successful bidder under the AGREEMENT.
5. **CONFIDENTIALITY:** The Successful bidder acknowledge that all materials and information which has or will come into its possession or knowledge in connection with this AGREEMENT or the performance hereof, whether consisting of confidential and proprietary data or not disclosure of which or use by the third parties may be damaging or is capable of causing loss to the DEO, will at all time be held by in the strictest confidence breach of confidentiality shall amount to a breach of this contract.
6. **ARBITRATION:** All disputes and differences of any kind arising out of or in connection with the AGREEMENT shall be resolved by ARBITRATION only in accordance with and subject to Arbitration and conciliation Act 1996. The dispute shall be decided by a sole Arbitrator at Bhopal, if the dispute is not resolved as per clause 1.8.
7. Each party warrants and guarantees that it has full power and authority to enter into and performing this AGREEMENT and the person signing the AGREEMENT on behalf of each party has been properly authorized and empowered to enter into this AGREEMENT. Each party acknowledges that it has read this AGREEMENT. Understands it and agrees to be bound by it.

In witness where of the parties hereto have executed this AGREEMENT on the above-mentioned date.

For Successful Bidder

Authorised Signatory

Name :

Designation:

Witness

Name :

For District Education Office Authorised

Signatory

Name :

Designation:

Witness

Name :

Designation:

Designation:

Annexure 1: Complaint Log register

| Sr. No. | Call Reporting Date | Complaint Details Hardware/Software | Service Engineer's Visit Date | Resolution Status Resolved/Pending | If Pending than 2 nd Visit Date | Resolution Status Resolved/Pending | If Pending than 3 rd Visit Date | Resolution Status Resolved/Pending | Sign of Service Engineer |
|---------|---------------------|-------------------------------------|-------------------------------|------------------------------------|--|------------------------------------|--|------------------------------------|--------------------------|
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

Annexure 2: Annual call details for complaint which is not resolved within 7 days.

| Sr. No. of Annexure 1 | Call Reporting Date | Call resolution date | No. of Days Taken | No. of days beyond 7 working days |
|-----------------------|---------------------|----------------------|--------------------|-----------------------------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | Grand Total | |

12. Checklist- Indexing

| S/No | Criteria/Technical Requirement | Document enclosed (Yes/No) | Document Reference (i.e.Doc. Name, title etc) | Reference Document Page No. (From-To) |
|------|---|----------------------------|---|---------------------------------------|
| 1 | EMD Receipt/Scan Copy, if any | | | |
| 2 | Eligibility Criteria for the bidder | | | |
| 2.1 | The Bidder shall be a legally registered entity in India and shall have been in operation for at least three years as on last date of bid submission. | | | |
| 2.2 | Bidder's Annual Average Turnover related documents | | | |
| 2.3 | Bidder's Experience Criteria related documents | | <<Mention Project details>> | |
| 2.4 | MAF from the OEM | | <Mention the Name of the OEM> | |
| 2.5 | Office in MP related supporting document | | | |
| 2.6 | Undertaking related to black listed/ debarred | | | |
| 2.7 | No Deviation Certificate | | | |
| 2.8 | Valid PAN, GST Registration Certificate | | | |
| 3 | Eligibility criteria for OEM | | | |
| 3.1 | OEM Turnover related document | | | |
| 3.2 | OEM is to submit CA certified Positive net worth certificate | | | |
| 3.3 | OEM's Undertaking related to black listed/ debarred | | | |
| 3.4 | OEM compliance letter showing line by line compliance for the quoted product specification | | | |
| 3.5 | OEM letter head/ OEM Undertaking should be duly notarized on Stamped paper – related to working Service support mechanism to support the services under warranty period | | | |
| 3.6 | OEM should have Experience of supply and Installing (Direct/In Direct Channel) min 2000 IR Panels/Smart TVs in state/ Central Education Department in last 3 years. | | <<Mention order details>> | |
| 3.7 | OEM should have manufacturing facility in India to manufacture smart TV/large format display/interactive panel with valid | | | |

| S/No | Criteria/Technical Requirement | Document enclosed (Yes/No) | Document Reference (i.e.Doc. Name, title etc) | Reference Document Page No. (From-To) |
|------|---|----------------------------|---|---------------------------------------|
| | manufacturing license for referred line items in his own name from 3 years with BIS, ISO 14001, ISO 9001, ISO 45000, UL/CB, FCC, ROHS certification from appropriate authority. Copies of the valid licenses/certificates/ BIS are to be submitted | | | |
| 3.8 | OEM should have the defined / authorized process of disposing off E-waste as per GOI guidelines valid approval letter form respective department (CPCB) under Govt. of India. | | | |
| 3.9 | Separate undertaking on OEM letter head is to be submitted adhering to the after sales support parameters from the OEM side. | | | |
| 3.10 | OEM of 65" Interactive Digital Board should have registered service branch / office in MP since last 5 years. Submit the supporting document along with technical bid. OEM has to submit Gumasta license/ GSTIN/Electricity Bill/Notorised Agreement | | | |
| 3.11 | Notarized Power of Attorney | | | |
| 3.12 | Datasheet of the Product quoted along with Make & Model | | | |
| 3.13 | OEM Line by line Compliance of Technical Specification asked in the scope of work document on OEM letterhead | | | |
| 3.14 | MDM OEM- ISO/IEC 20000-1:2018 or ISO 9001: 2015 Certificate is to be submitted. | | | |
| 3.15 | MDM OEM- OEM competent Authority should issue MAF in favor of bidder with details of authorized OEM Name, Designation, email id, phone no, office address in case of MAF verification. Bid specific MAF from OEM should be submitted by bidder | | | |
| 3.16 | MDM OEM- OEM Should have Company Operated Office in M.P from Last 5 Years. | | | |

| S/No | Criteria/Technical Requirement | Document enclosed (Yes/No) | Document Reference (i.e.Doc. Name, title etc) | Reference Document Page No. (From-To) |
|------|--|----------------------------|---|---------------------------------------|
| | Undertaking on the Stamp paper duly Notarized that the OEM has Company Operated Office in M.P from Last 5 Years. OEM has to submit OEM's GST certificate / Rent Agreement / Electricity Bill / Telephone bill / office registration certificate as a proof along with technical bid. | | | |
| 3.17 | MDM OEM Datasheet of offered each line item is required to submit along with technical bid Bidder has to submit the Ink singed Technical compliance of all OEMs on their letter head along with technical literature / Datasheet of each line items offered under this tender is to be submitted. Self-attested Data sheet to be submitted by OEM | | | |

13. Tentative List of Schools

Note: This is tentative list of Schools. It may vary at the time of Contract signing.

| SSA 19 School | | | | | | | | |
|-----------------------|-------------|--------------|----------------------------------|---------------------------|-------------|-------------------|----------|--------------------------|
| S/N | Block | UDise Code | School | Principal Name | Mobil e No. | Address | Pin Code | No. of interactive panel |
| 1 | BHANPU RA | 231901 02117 | GOVT. HSS BABULDA | LOKESH TIWARI | 992937 7475 | BABULDA | 45877 5 | 2 |
| 2 | BHANPU RA | 231901 04115 | GOVT. HSS DHABLA MADHOSINGH | PRAMOD KUMAR GOUR | 916644 2608 | DHABLA MADHOSINGH | 45877 5 | 2 |
| 3 | BHANPU RA | 231901 05944 | GOVT. HSS GIRLS BHANPURA | GULAM MOHAMMAD SHAIKH | 942456 7540 | BHANPURA | 45877 5 | 2 |
| 4 | BHANPU RA | 231901 05945 | GOVT. HSS EXCELLENCE BHANPURA | SUNIL KUMAR TIWARI | 942403 4788 | BHANPURA | 45877 5 | 2 |
| 5 | GAROT H | 231902 03110 | GOVT. HSS MELKHEDA | PRADEEP KUMAR SHARMA | 989397 5567 | MELKHEDA | 45888 3 | 2 |
| 6 | GAROT H | 231902 03212 | GOVT. HSS SATHKHEDA | LOKENDRA SINGH CHANDRAWAT | 812019 7444 | SATHKHEDA | 45888 3 | 2 |
| 7 | GAROT H | 231902 10611 | GOVT. HSS CHANDWASA | GHANSHYAM BAGDI | 997710 1748 | CHANDWASA | 45888 3 | 2 |
| 8 | GAROT H | 231902 13226 | GOVT. HSS EXCELLENCE, GAROTH | PRAVEEN KUMAR VYAS | 982673 6008 | GAROTH | 45888 0 | 2 |
| 9 | GAROT H | 231902 13227 | GOVT. HSS GIRLS, GAROTH | DEVENDRA SISODIA | 997717 7903 | GAROTH | 45888 0 | 2 |
| 10 | GAROT H | 231902 16933 | GOVT. HSS GIRLS, SHAMGARH | BL CARPENTER | 982606 2347 | SHAMGARH | 45888 3 | 2 |
| 11 | MALHAR GARH | 231904 02626 | GOVT. HSS BOYS, PIPLIYA STATION | B.R. SIDODIYA | 947970 1591 | PIPLIYA | 45866 4 | 2 |
| 12 | MALHAR GARH | 231904 02627 | GOVT. HSS GIRLS, PIPLIYA STATION | UMASHANKAR PANDEY | 942404 2017 | PIPLIYA | 45866 4 | 2 |
| 13 | MANDS AUR | 231906 23747 | GOVT. HSS BOYS, NO. 2 MANDSAUR | DHARMPAL SINGH DEORA | 982720 3600 | MANDSAUR | 45800 1 | 2 |
| 14 | MANDS AUR | 231906 23748 | GOVT. HSS GIRLS, MANDSAUR | KAILASH CHANDRA SOLANKI | 877013 7238 | MANDSAUR | 45800 1 | 2 |
| 15 | MANDS AUR | 231906 23749 | GOVT. HSS EXCELLENCE, MANDSAUR | VINITA PRADHAN | 992660 0911 | MANDSAUR | 45800 1 | 2 |
| 16 | SITAMA U | 231908 01814 | GOVT. HSS KAYAMPUR | VIKRAM SHARMA | 998163 6786 | KAYAMPUR | 45855 8 | 2 |
| 17 | SITAMA U | 231908 15723 | GOVT. HSS EXCELLENCE SUWASARA | SACHIN TRIVEDI | 992951 8653 | SUWASARA | 45888 8 | 2 |
| 18 | SITAMA U | 231908 15724 | GOVT. HSS GIRLS, SUWASARA | LAXMINARAYAN RATHOR | 626568 7874 | SUWASARA | 45888 8 | 2 |
| 19 | SITAMA U | 231908 18734 | GOVT. HSS GIRLS, SITAMAU | AJIT TRIPATHI | 989332 7212 | SITAMAU | 45899 0 | 2 |
| PM SHRI SCR 2 Schools | | | | | | | | |
| S/N | Block | UDise Code | School | Principal Name | Mobil e No. | Address | Pin Code | No. of interactive panel |
| 1 | SITAMA U | 231908 13312 | GOVT. HS AJAYPUR | CHAIN SINGH NINAMA | 997754 6794 | AJAYPUR | 45888 8 | 2 |
| 2 | SITAMA U | 231908 03106 | GOVT. HSS MOTIPURA | KAILASH SURYAVANSHI | 900938 5208 | MOTIPURA | 45888 5 | 2 |
| | | | | | | | | |
| | | | | | | | | |

ATL SCR 7 Schools

| S/N | Block | UDise Code | School | Principal Name | Mobil e No. | Address | Pin Code | No. of interactive panel |
|-----|-------------|-------------|-----------------------------|-----------------------|-------------|-------------------|----------|--------------------------|
| 1 | GAROT H | 23190209910 | GOVT. HSS HATUNIYA (GAROTH) | MUKESH DHAKAD | 9977429918 | HATUNIYA (GAROTH) | 458883 | 1 |
| 2 | MALHAR GARH | 23190408816 | GOVT.HS GIRLS. BUDHA | KANHAIYALAL DANGI | 9424572006 | BUDHA | 458556 | 1 |
| 3 | MANDS AUR | 23190618708 | GOVT. HSS KUNCHROD | GANESH RAM SURYWANSHI | 9669458044 | KUNCHROD | 458389 | 1 |
| 4 | SITAMA U | 23190813312 | GOVT. HS AJAYPUR | CHAIN SINGH NINAMA | 9977546794 | AJAYPUR | 458888 | 1 |
| 5 | GAROT H | 23190209510 | GOVT. HS BAGHUNIYA | B.R.SINHA | 9926606447 | BAGHUNIYA | 458883 | 1 |
| 6 | MANDS AUR | 23190620306 | GOVT. HS.JHAWAL | MUKESH KUMAR RAO | 9424807320 | JHAWAL | 458389 | 1 |
| 7 | SITAMA U | 23190803106 | GOVT. HSS MOTIPURA | KAILASH SURYAVANSHI | 9009385208 | MOTIPURA | 458885 | 1 |

Digital Equipment For 3 CM Rise School

| S/N | Block | UDISE Code | School Name | Principal Name | Mobile No. | Address | Pin Code | No. of interactive panel |
|-----|-------------|-------------|--------------------------|---------------------|------------|----------------|----------|--------------------------|
| 1 | MANDS AUR | 23190608206 | GOVT. HSS GURJAR BARDIYA | RAJESH KUMAR MISHRA | 9826336779 | GURJAR BARDIYA | 458895 | 12 |
| 2 | MANDS AUR | 23190602305 | HSS SABAKHEDA | DILIP SINGH DABEE | 7049098618 | SABAKHEDA | 458895 | 12 |
| 3 | MALHAR GARH | 23190402330 | EXCELLENCE MALHARGARH | ASHOK KUMAR BAGHELA | 9617844777 | MALHARGARH | 458339 | 12 |

Spill Over 2022-23

| S/N | Block | UDISE Code | School Name | Principal Name | Mobile No. | Address | Pin Code | No. of interactive panel |
|-----|-------------|-------------|-----------------------------|---------------------|------------|----------------|----------|--------------------------|
| 1 | GAROT H | 23190200306 | GOVT. HS BARDIYA AMRA | MANGILAL TIWARI | 6264943775 | BARDIYA AMRA] | 458880 | 2 |
| 2 | SITAMA U | 23190803909 | GOVT. HS VISHNIYA (SITAMAU) | RADHESHYAM BAMNIYA | 9977034438 | VISHNIYA | 458558 | 2 |
| 3 | BHANPU RA | 23190103011 | GOVT. HS NAVLI | LOKESH KUMAR GAUTAM | 9993613669 | NAVLI | 458775 | 2 |
| 4 | MANDS AUR | 23190608206 | GOVT. HSS GURJAR BARDIYA | RAJESH KUMAR MISHRA | 9826336779 | GURJAR BARDIYA | 458895 | 2 |
| 5 | MALHAR GARH | 23190408816 | GOVT.HS GIRLS. BUDHA | KANHAIYALAL DANGI | 9424572006 | BUDHA | 458556 | 2 |
| 6 | SITAMA U | 23190810406 | GOVT. HS DALAWADA | MOTI LAL PARMAR | 9424042288 | DALAWADA | 458389 | 2 |
| 7 | MALHAR GARH | 23190401314 | GOVT.HSS.JHARDA | SAMRATH PANWAR | 9179756150 | JHARDA | 458553 | 2 |
| 8 | MANDS AUR | 23190601505 | GOVT. HS GUJARDA | ANEES AHMED KHAN | 9893642168 | GUJARDA | 458002 | 2 |
| 9 | BHANPU RA | 23190106026 | GOVT. HSS BOYS BHENSODA | VALLABH PATIDAR | 9617019868 | BHENSODA | 458778 | 2 |