

राज्य शिक्षा केन्द्र

पुस्तक भवन, बी-विंग, अरेरा हिल्स, गोपाल-462 011

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क्रमांक/राशिके/आईसीटी/2024-25/4.489

भोपाल, दिनांक 30/09/2024

प्रति,

कलेक्टर

समस्त जिले, म.प्र.

विषय:- कक्षा 1 से 8 तक शासकीय विद्यालय एवं नेताजी सुभाषचंद्र बोस छात्रावासों में स्मार्ट क्लासरूम अंतर्गत इंटरैक्टिव पेनल क्रय करने के संबंध में।

सत्र 2024-25 में समग्र शिक्षा अभियान की कार्ययोजना में 1960 विद्यालयों में दो-दो एवं 390 नेताजी सुभाषचंद्र बोस छात्रावासों में एक-एक स्मार्ट क्लासरूम इस तरह कुल 4310 स्मार्ट क्लासरूम स्वीकृत किए गए हैं। जिलेवार शालावार सूची पत्र के साथ संलग्न है। स्मार्ट क्लासरूम की स्थापना संबंधी निर्देश निम्नानुसार हैं-

1. राज्य कार्यकरिणी की बैठक दिनांक 31.07.2024 के निर्णय पश्चात् समग्र शिक्षा की राज्य स्तरीय क्रय समिति की बैठक दिनांक 23.09.2024 में लिए गए निर्णय अनुसार उपरोक्त स्वीकृत स्मार्ट क्लासरूम अंतर्गत इंटरैक्टिव पेनल का क्रय कलेक्टर की अध्यक्षता वाली समिति से GeM पोर्टल के माध्यम से किया जाएगा।
2. भारत सरकार द्वारा प्रति स्मार्ट क्लासरूम हेतु राशि रु 1.20 लाख (एक लाख बीस हजार मात्र), क्रय एवं इंस्टालेशन सहित निर्धारित की गई है। इंटरैक्टिव पेनल का क्रय भारत सरकार द्वारा स्वीकृत राशि की निर्धारित सीमा के अंदर ही किया जाना है।
3. स्मार्ट क्लासरूम हेतु राज्य स्तरीय क्रय समिति द्वारा निर्धारित Specification एवं GeM पोर्टल पर अपलोड की जाने वाली निविदा प्रारूप एवं ATC (अतिरिक्त टर्म एंड कंडीशन) अनुसार इंटरैक्टिव पेनल क्रय की समस्त प्रक्रिया, क्रय आदेश एवं भुगतान आदि की समस्त कार्यवाही जिला कलेक्टर की अध्यक्षता वाली समिति द्वारा GeM पोर्टल के माध्यम से भंडार क्रय नियमों के अनुरूप क्रय किया जाएगा। राज्य स्तरीय क्रय समिति द्वारा निर्धारित Specification एवं GeM पोर्टल पर अपलोड की जाने वाली निविदा प्रारूप एवं ATC (अतिरिक्त टर्म एंड कंडीशन) पत्र के साथ संलग्न है।
4. सामग्री क्रय उपरांत सामग्री का तकनीकी एवं भौतिक सत्यापन विकासखण्ड स्तर पर गठित तकनीकी समिति (विकासखण्ड के सहायक ई-गवर्नेंस मैनेजर एवं समग्र शिक्षा अभियान के ब्लॉक एमआईएस समन्वयक) के द्वारा किया जाएगा।

उपरोक्तानुसार निर्देशों का पालन करते हुए सामग्री क्रय की कार्यवाही दिनांक 31 दिसंबर 2024 तक पूर्ण करना सुनिश्चित करें।

संलग्न - उपरोक्तानुसार

(हरजिंदर सिंह)

संचालक

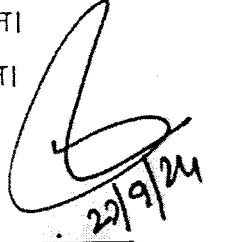
राज्य शिक्षा केन्द्र, म.प्र.

पृ. क्र./ राशिके/आईसीटी/2024-25/ 4490

भोपाल, दिनांक 30/09/2024

प्रतिलिपि:

1. सचिव, स्कूल शिक्षा विभाग, म.प्र. शासन, मंत्रालय वल्लभ भवन, भोपाल की ओर सूचनार्थ।
2. आयुक्त, लोक शिक्षण संचालनालय, भोपाल (म.प्र.) की ओर सूचनार्थ प्रेषित।
3. आयुक्त, आदिम जाति कल्याण विभाग, भोपाल (म.प्र.) की ओर सूचनार्थ प्रेषित।
4. संयुक्त संचालक, लोक शिक्षण, समस्त संभाग (म.प्र.) की ओर सूचनार्थ।
5. जिला शिक्षा अधिकारी, समस्त जिले (म.प्र.) की ओर सूचनार्थ एवं पालनार्थ प्रेषित।
6. जिला परियोजना समन्वयक, समस्त जिले (म.प्र.) की ओर सूचनार्थ एवं पालनार्थ प्रेषित।
7. जिला प्रोग्रामर/ MIS प्रभारी, समस्त जिले (म.प्र.) की ओर सूचनार्थ एवं पालनार्थ प्रेषित।



संचालक

राज्य शिक्षा केन्द्र, म.प्र.

Scope of Work Document & ATC

**GEM bid for Supply of 6.5" Interactive Digital Board
Schools & Hostels of Madhya Pradesh**

Zila Shiksha Kendra

District SAGAR, Madhya Pradesh

Nov, 2024

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GEM Bid for procurement of --- Nos. of 65" Interactive Digital Board in Schools & Girls Hostels across District- ~~SAGAR~~ Madhya Pradesh.

1. Introduction

The School Education Department of Government of Madhya Pradesh aims at preparing its students to participate creatively in the establishment, sustenance and the growth of a knowledge society leading to all round socio-economic development of the state and be a competitive match at the global stage. Towards this goal the department intends to procure 65" Interactive Digital Board in Schools & Girls Hostels across 52 districts of the state. Procurement is to be carried out in de-centralized mode in all districts across MP. With this procurement, the state plans to integrate technology-enabled learning, assessments, and remediation by providing access to new technological solution to students within the classroom environment.

Currently, it has planned to procure **133** Nos. of 65" Interactive Digital Board through GEM Bid in Schools & Girls Hostels across district ~~SAGAR~~ Madhya Pradesh. The tentative list of Schools & Girls Hostels is attached at Sr. no.13 of this document.

The selected agency will supply the 65" Interactive Digital Board as per the specification given in this document at Sr. no. 9, commissioning, maintain it for a period of 3 year from the date of installation at Schools & Girls Hostels listed on Sr. No.13.

2. Contact Details

Bidder shall submit their bids on GeM portal.

1.	Contact Person	Name: DR. GIRISH KUMAR MISHRA Designation: DISTRICT PROJECT COORDINATOR Office name: ZILA SHIKSHA KENDRA ... SAGAR Office Address: OLD COLLECTORATE CAMPUS CIVIL LINE WARD SAGAR Email: zsk.sagar@gmail.com Phone no.: 9425452014
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The clarifications if any should be submitted on GEM portal under Representation Section at least on 5 days before the last date of submission of bid. Thereafter the clarifications received from the bidders will not be entertained.

3. Earnest Money Deposit (EMD)

- 3.1. EMD Amount is as mentioned in the GEM Bid. EMD exemption is as per Latest GeM terms and conditions.
- 3.2. Bidder has to submit the scan copy of the proof of EMD in their technical bid and submit the original copy in office on or before 3 days after the date of bid closing.

4. Performance Bank Guarantee:

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1.2 X 133 = 159.6 X 3 times = 478.8

Performance Bank Guarantee (PBG) is 3% of the contract value as mentioned in the GEM Bid.

5. Eligibility Criteria

5.1. Eligibility Criteria for the bidder:

- 5.1.1. The Bidder shall be a legally registered entity in India and shall have been in operation for at least three years as on last date of bid submission. Certificates of incorporation/ Registration Certificates along with relevant legal document
- 5.1.2. The Bidder must have average annual turnover of Rs. (Bidder turnover should be maximum three times of tentative bid amount) in last three financial years i.e. FY2021-22, FY2022-23 and FY2023-24. The copies of Audited Annual Accounts/Statutory CA Certificate with UDIN number for last three years shall be uploaded along with the bid. ^{480 Lakhs}
- 5.1.3. The bidder should be authorized by its OEM for 65" Interactive Digital Board to quote the bid. Bid specific MAF should be submitted by bidder.
- 5.1.4. The bidder must have one office in Madhya Pradesh. Please upload the copy of any two of the following: Property tax bill/Electricity Bill/Telephone Bill/VAT/CST Registration/ Lease agreement. In case, bidder does not have office in MP, bidder should give undertaking to open office in MP within 30 days from the date of contract.
- 5.1.5. The bidder must submit an undertaking that they have not been black listed/ debarred by any state government / central government / PSU in last three years as on last date of bid submission. Undertaking on the Stamp paper duly Notarized that the firm has never been blacklisted/barred (temporary or permanent) and disqualified by any state government / central government / PSU undertaking in India needs to be furnished.
- 5.1.6. No Deviation Certificate: Bidder should submit the undertaking of No deviation for the Technical Specifications ask in bid.
- 5.1.7. The Bidder must submit their valid PAN, GST Registration Certificate.
- 5.1.8. Consortium in any form will not be permitted.

5.2. Eligibility criteria for OEM:

- 5.2.1. Bidder should quote 65" Interactive Digital Board from those OEM, who has total Indian average annual turnover of Rs. 200 Cr last three financial years i.e. FY2021-22, FY2022-23 and FY2023-24. The copies of Audited Annual Accounts/Statutory CA Certificate with UDIN number for last three years shall be uploaded along with the bid.

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Note: If the country of origin of OEM follows (i.e. January to December) as the financial year, then the financial turnover of the OEM would be considered as per calendar year for 2021, 2022 and 2023.

- 5.2.2. OEM is to submit CA certified Positive net worth certificate of last 3 years along with technical bid.
- 5.2.3. OEM of 65" Interactive Digital Board should not be blacklisted/debarred by any state government/ central government / PSU in last three years as on last date of bid submission. Kindly provide undertaking from the OEM.
- 5.2.4. OEM compliance letter showing line by line compliance for the quoted product specification should be submitted on OEM letterhead, GeM bid number should be mentioned along with Compliance letter.
- 5.2.5. OEM of 65" Interactive Digital Board should have working Service support mechanism to support the services under warranty period. Service setup details on OEM letter head/ OEM Undertaking should be duly notarized on Stamped paper should be submitted by bidder in technical bid.
- 5.2.6. OEM should have Experience of supply and Installing (Direct/In Direct Channel) min 4000 of Interactive Panels in single order in state/ Central Education Department in last 3 years. OEM Undertaking letter along with list of the clients is to be submitted along with bid.
- 5.2.7. OEM should have Experience of Manufacturing & Selling Interactive Panel (Size not less than 65 inches) in Last five Years in India, copy of Order to be submitted in the support of same either received directly or through channel Partner.
- 5.2.8. OEM should have direct manufacturing facility in India to manufacture smart TV/Large format display/ Interactive panel with valid manufacturing license for referred line items in his own name from 4 financial Year with ISO 14001, ISO 9001, ISO 45000 from appropriate authority. Copies of the valid licenses/certificates/ BIS are to be submitted. Submitted BIS should be in own name of OEM and manufacturing facility, as per BIS, should be in India.
- 5.2.9. OEM should have the defined / authorized process of disposing off E-waste as per GOI guidelines valid approval letter form respective department (CPCB) under Govt. of India.
- 5.2.10. OEM of 65" Interactive Digital Board has to ensure timely availability of Spare parts/ part replacement/defective non repairable part or equipment during the warranty period. Separate undertaking on OEM letter head is to be submitted adhering to the after sales support parameters from the OEM side.

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5.2.11. OEM of 65" Interactive Digital Board should have 1 service branch / office in MP since last 3 years. Submit the supporting document along with technical bid.

5.2.12. Notarized Power of Attorney (PoA- from 65" Interactive Digital Board to authorize their representative) to Sign the MAF, undertaking as asked in the bid need to be submitted. Without PoA, technical bid will be rejected.

Note: In GeM bid, Eligibility Criteria i.e. bidder/OEM experience criteria, Bidder/OEM turnover criteria, technical specification of hardware etc...are not mentioned, however bidder & OEM of the quoted product must meet eligibility criteria, technical specification as mentioned in this document only. Eligibility Criteria & technical specification as mentioned in this document will be final and considered for evaluation. In case of non-compliance, the bid will be rejected.

6. Service Level Agreement (SLAs)

SLA as per Annexure - A is to be signed between District Project Coordinator, District ~~.....~~ and successful bidder on notarized Stamp paper of Rs. 500.
SAGAR

7. Warranty

7.1. Comprehensive onsite warranty for 3 years from the date of delivery of 65" Interactive Digital Board in the Schools & Girls Hostels.

7.2. Warranty certificate on 65" Interactive Digital Board OEM letter head for all equipments to be supplied against this bid is to be submitted along with invoice.

8. Per School – Bill of Materials

8.1. Per School & Hostel quantity of the 65" Interactive Digital Board are as below:

Sr. No.	Brief Description	Model Qty (for schools and Girls Hostel)
A	B	C
1.	65" Interactive Digital Board	133

The bidder has to quote only one make and model against each item.

8.2. All bidders/OEMs who are bidding, the responsibility of applicable GST will be of bidder/OEM only as per the category of the product & applicability of GST rate. Dept. will not take any responsibility OR make any additional payment if any tax liability arises. Bidders are required to submit undertaking letter for the same along with technical bid.

9. Technical Minimum Specifications of 65" Interactive Digital Board

Bidder must quote/offer product with min. specifications as mentioned below only and evaluation will be carried out on following specifications:

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9.1. 65" Interactive Digital Board

Sn	Features	Min Required Specifications
1	Screen Size	Min 65" or Higher
2	Native Resolution	Min 3840 x 2160 (UHD) or higher
3	Brightness	Minimum 400cd/m2 with Interactive and protection Glass
4	Contrast Ratio	Min 1,100:1 or Higher
5	Viewing Angle(H x V)	Min 178 x 178 or higher
6	Surface Treatment	With Min Anti-glare treatment
7	Min Input / Output ports	HDMI-3,USB(3.0)-3,USB-(2,0)-2,OPS Slot-1, LAN-1,SPDIF-1 or Higher Audio-1(Audio out to connect additional Speakers as and when required) Rs-232
8	Built in Touch type	IR spread /P Cap/Incell/Inglass
9	Protection Glass Thickness	3T (Anti-Glare) or Higher
10	Operating System	Built in OS Android 11.0 or Android one or Latest
11	Multi touch point	Min 20 Points or Higher
12	Min Interactive Features	White Board & Standard Interactive features, Writing, Pen, Screen Capture, Inbuilt Storage, Tool Bar, Feature like Air Class for Online test/Quiz or similar ,USB Block feature for safety ,Dual Pen support , Bluetooth connectivity
13	Panel System on Chip	Minimum Quad core processor with 8GB RAM and Internal Memory 64 GB or higher
14	Media share	Screen Share/Mira cast to Connect TAB/Mobile, Web Browser ,
15	Connectivity	Wifi
16	Built in Audio Power	Speakers with Min 30W(15W x 2) or higher
18	Power Supply	100-240V~, 50/60Hz
18	Product Quality Certifications	BIS certified and offered product should be of Must Make in India product
19	Accessory	All accessories like Remote, Wall mounting Kit, all required Cables including Power cable suitable with adopter and installation in
20	OEM certification	BIS , ISO 45001:2018 , ISO 9001: 2015 certificates to be submitted
21	Warranty on Panel	3 Years onsite

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Note: The line by line compliance on OEM letterhead with seal and sign is to be submitted in technical bid.

10. Delivery, Payment Terms & Penalty

10.1. OEM needs to arrange visit to its manufacturing plant in India as and when asked by the department.

10.2. Delivery of the 65" Interactive Digital Board will be done at school/hostel level. The list of the school/hostel consists of School/hostel Name, Address, Principal name and contact details are as given in this document.

10.3. Delivery timeline, payment schedule and applicable penalty are as below:

Sn	Deliverables	Timeline	Payment	Penalty
1	Phase 1: 1. Supply of 65" Interactive Digital Board in school at each Schools & Girls Hostels of the respective District. 2. Verification of Technical specification by District Level Technical committee	T1= T+ 90 days	90% of the total value of 65" Interactive Digital Board supplied shall be released after completion of following: - 1. Proof of delivery of consignment to the destination places verified by School Principal, as per dispatch instructions 2. Submission of bills along with verified copy of delivery challan by School Principal in triplicate and 3. Technical Verification of equipment by District level Technical committee at Schools & Girls Hostels.	0.5% per week or part of thereof, of the total payment to be made in Phase 1. Payment of those school will not be released in following conditions: - 1. Any equipment is not as per technical specification 2. Incomplete or partial delivery of the Bill of
			Payment will be released after deduction of penalty if any.	material at school.
2	Phase 2: PBG submission and SLA signing.	T2= T+ 45 Days	10% of total value shall be released after submission of performance bank guarantee and signing of Service Level Agreements (SLAs) with DPCs.	

T= Date of signing of contract between District Project Coordinator and Successful bidder.

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- 10.4. Penalty up to cap of 2.5% will be applicable in each phase. Delay in excess of 5 weeks will be sufficient to forfeit Performance Bank Guarantee of the bidder. Phase 2 payment will not be released in such case for entire school of district.
- 10.5. In case, the selected bidder does not supply the ordered items for any reason, the bidder will be liable to pay the difference amount to the purchaser, over and above the performance guarantee, which indenter department has to pay to the next or other selected bidder for purpose of the said items.
- 10.6. The bidder has to provide operation training to master trainers/teachers at Dist./Div. level within 120 days after contract signing.

11. Change request of new make & model:

- 11.1. No "End of Life" product should be quoted in the bid. Make & Model quoted by the bidder should be available till the contract period (duly supported for spares/OEM support for contract period).in any case, change of make & model of quoted item will not be allowed.
- 11.2. However, during the contract period, if the OEM stops manufacturing the quoted model and the bidder will offer to supply new make & model instead of quoted make & model, then compulsorily min. percent (2 %) of that item total value shall be deducted from the payment of that particular qty. of item. Also, whenever such a change is proposed by the bidder, prior permission of RSK, SED to do so will be required.
- 11.3. It is ensured by the bidder that offered new make & model should have comparatively equal or higher technical specification against the quoted make & model in the bid in all aspects. RSK, SED team will re-evaluate the product as per the technical comparison chart submitted by bidder in such case.

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Annexure A: Service Level Agreement (SLAs)

[This agreement is to be made on Notarized Stamp paper of Rs. 500/-] For

Procurement of 65" Interactive Digital Board in Schools & Girls Hostels

{to be signed by selected bidder and District Project Coordinator}

This AGREEMENT is made on between District Project Coordinator, <<----->> (hereinafter called DPC ~~SACA~~ which expression shall include its SUCCESSORS and <<Successful bidder>> (hereinafter called the "Successful Bidder") which expression shall include its SUCCESSORS.

Whereas the successful bidder has agreed with the DPC <<----->> to supply of 65" Interactive Digital Board for ----- (In words -----Schools & Girls Hostels of MP in the manner set forth in the terms & conditions of the bidding document appended herewith and at the rates set forth in the said Annexure-I under warrantee services during the warranty period of the FIVE years, on the following TERMS CONDITIONS.

- a) COMMENCEMENT: The AGREEMENT is effective after successful installation of all the equipment purchased and will remain valid for a period of FIVE years thereafter.
- b) Upon Completion of this AGREEMENT Successful bidder will return all papers, materials and other properties of the AGREEMENT to the DPC ----- along with a certificate of fully functional status of the supplied equipments.
- c) No charges will be payable by the DPC ----- to the Successful bidder for the replacement of any item which is under warrantee.

1. Scope of Services to be performed by Bidder

- 1.1. The successful bidder has to supply 65" Interactive Digital Board and connected accessories and keep in working condition.
- 1.2. The supplied hardware and connected accessories must be brand new and unused.
- 1.3. For providing after sales services during warrantee period, the Successful bidder shall intimate name, address, e-mail ID and contact number of qualified service engineers who shall responsible for service support and report to the District level Committee and School Principal/HM as well as DPC Office of the respective districts. The Successful bidder shall intimate online portal, toll free number (Escalation matrix).
- 1.4. Bidder should have service call logging mechanism through telephone number / Toll free Number/ Email ID/ Ticketing Tool /online portal.
- 1.5. The Successful bidder must attend the complaint within 3 working days.
- 1.6. All logged complaints related to equipment should be resolved within 5 working days after the complaint is being registered by the Principal/HM.

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- 1.7. The Service Engineer shall submit sealed & signed Service call report by the School Head/Teacher hardcopy to school.
- 1.8. In case of any part replacement related issue, the complaint should be resolved within 7 working days.
- 1.9. In case of major fault due to unavoidable circumstances, DPC will give relaxation under cure period maximum up to 10 working days.
- 1.10. During Warrantee period any defective part/s shall be repaired/replaced free of cost.
- 1.11. The successful bidder has to
 - Maintain the equipments and connected accessories in proper working condition throughout the contractual period.
 - To maintain necessary systems and processes to track the project progress
 - Report the progress periodically as required by Department.
- 1.12. The Bidder shall not charge any fee to the students and teachers in the Schools & Girls Hostels covered under the Project and shall not use the facilities created for earning revenues other than that provided as part of this Project.
- 1.13. School Principal will maintain a Complaint Log register in the format as per **Annexure-1**.
- 1.14. Annual call details for complaint which is not resolved within 7 days will be compiled and forwarded to DPC as per Annexure-2. On the basis of Annexure-2, DPC shall have the right to recover the penalty amount from the annual amount to be paid to successful bidder.
- 1.15. Bidder needs to maintain log of service call report along with signed hard copy of service call report which are to be submitted to the DPC to claim yearly retention money.
- 1.16. The service support of the Successful bidder will be reviewed every quarter. If, the Successful bidder fails to provide service support as above, the Successful bidder shall have to pay penalty of Rs. 200/- per Panel per working day from PBG. On the recommendation of School Principal/HM, DPC shall have the right to recover the penalty amount to be paid to successful bidder from PBG.
- 1.17. If any equipment gives continuous trouble, say three times in one month during the warranty period, the bidder shall replace the same with new equipment without any additional cost to the department.
- 1.18. During service support, in case of any dispute, the decision of the DPC will be final and binding on the successful bidder.
- 1.19. Before end of the contract period, the user department reserves a right to do a random check of minimum 5% of systems and the serial number of the systems should match the original serial numbers of the sub-assemblies with the exception of the parts or system that have been changed in the course of repairs and replaced during the contract period.
- 1.20. The bidder to participate in quarterly, half-yearly and yearly review meeting

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2. Bank Guarantee

2.1. The successful bidder shall furnish an irrevocable Bank Guarantee in favour of District Project Coordinator, District ----- equal to 3% of the value of the purchase order valid for a period of 38 months from the date of contract.

2.2. The Bank Guarantee will be released by the District Project Coordinator, District ----- to the successful bidder after successful performance of the supplied equipments under the warranty period (38 Months) and OK report for complete functionality of the equipments duly signed by the teacher/Principal is received. In case the service provider fails to provide proper services as per terms and conditions, the DPC will have the right to recover penalty as mentioned in the contract/forfeit the Bank Guarantee.

2.3. The Bank Guarantee should be of a Nationalized Bank/ Scheduled Bank situated in India.

3. **FORCE MAJEURE:** neither party shall be liable for any delay in performing obligations or for failure to perform obligation if the delay or failure results from any of the following (whether happening in India or elsewhere) FORCE MAJEURE shall mean Act of God or fire, earthquake, Explosion, accident, strikes or lockouts, riots, civil commotion, civil disobedience or anything beyond the control of either party, so as to lead to a complete inability to a party to perform its obligations.

4. **SUB-CONTRACTING:** The Successful bidder shall not subcontract or permit anyone other than the Successful bidder personnel to perform any of the work, services or other performance required from the Successful bidder under the AGREEMENT.

5. **CONFIDENTIALITY:** The Successful bidder acknowledge that all materials and information which has or will come into its possession or knowledge in connection with this AGREEMENT or the performance hereof, whether consisting of confidential and proprietary data or not disclosure of which or use by the third parties may be damaging or is capable of causing loss to the DPC, will at all time be held by in the strictest confidence breach of confidentiality shall amount to a breach of this contract.

6. **ARBITRATION:** All disputes and differences of any kind arising out of or in connection with the AGREEMENT shall be resolved by ARBITRATION only in accordance with and subject to Arbitration and conciliation Act 1996. The dispute shall be decided by a sole Arbitrator at Bhopal, if the dispute is not resolved as per clause 1.8.

7. Each party warrants and guarantees that it has full power and authority to enter into and performing this AGREEMENT and the person signing the AGREEMENT on behalf of each party has been properly authorized and empowered to enter into this AGREEMENT. Each party acknowledges that it has read this AGREEMENT. Understands it and agrees to be bound by it.

In witness where of the parties hereto have executed this AGREEMENT on the above-mentioned date.

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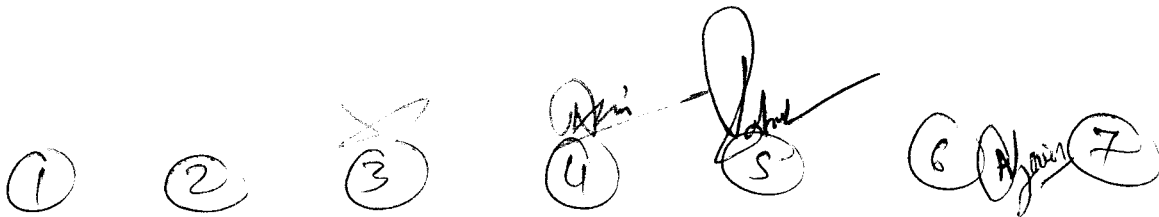
For Successful Bidder
Authorised Signatory
Name :
Designation:

For Zila Shiksha Kendra Authorised
Signatory
Name :
Designation:

Witness
Name :
Designation:

Witness
Name :
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Annexure 1: Complaint Log register

Sr. No.	Call Reporting Date	Complaint Details Hardware/Software	Service Engineer's Visit Date	Resolution Status Resolved/ Pending	If Pending than 2 nd Visit Date	Resolution Status Resolved/ Pending	If Pending than 3 rd Visit Date	Resolution Status Resolved/ Pending	Sign of Service Engineer

Annexure 2: Annual call details for complaint which is not resolved within 7 days.

Sr. No. of Annexure 1	Call Reporting Date	Call resolution date	No. of Days Taken	No. of days beyond 7 working days
			Grand Total	

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S/No	Criteria/Technical Requirement	Document enclosed (Yes/No)	Document Reference (i.e.Doc. Name, title etc)	Reference Document Page No. (From-To)
1	EMD Receipt/Scan Copy, if any			
2	Eligibility Criteria for the bidder			
2.1	The Bidder shall be a legally registered entity in India and shall have been in operation for at least three years as on last date of bid submission.			
2.2	Bidder's Annual Average Turnover related documents			
2.3	Bidder's Experience Criteria related documents		<<Mention Project details>>	
2.4	MAF from the OEM		<<Mention the Name of the OEM>>	
2.5	Office in MP related supporting document			
2.6	Undertaking related to black listed/ debarred			
2.7	No Deviation Certificate			
2.8	Valid PAN, GST Registration Certificate			
3	Eligibility criteria for OEM			
3.1	OEM Turnover related document			
3.2	OEM is to submit CA certified Positive net worth certificate			
3.3	OEM's Undertaking related to black listed/ debarred			
3.4	OEM compliance letter showing line by line compliance for the quoted product specification			
3.5	OEM letter head/ OEM Undertaking should be duly notarized on Stamped paper – related to working Service support mechanism to support the services under warranty period			
3.6	OEM should have Experience of supply and Installing (Direct/In Direct Channel) min 4000 of IR Panels/Smart TVs		<<Mention order details>>	

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S/No	Criteria/Technical Requirement	Document enclosed	Document Reference (i.e.Doc.	Reference Document Page No. (From-To)
3.7	OEM should have direct manufacturing facility in India to manufacture smart TV/large format display/interactive panel with valid manufacturing license for referred line items in his own name from 3 years with ISO 14001, ISO 9001, ISO 45000 from appropriate authority. Copies of the valid licenses/certificates/ BIS are to be submitted			
3.8	OEM should have the defined / authorized process of disposing off E-waste as per GOI guidelines valid approval letter form respective department (CPCB) under Govt. of India.			
3.9	Separate undertaking on OEM letter head is to be submitted adhering to the after sales support parameters from the OEM side.			
3.10	OEM of 65" Interactive Digital Board should have registered service branch / office in MP since last 3 years. Submit the supporting document along with technical bid			
3.11	Notarized Power of Attorney			
4	Datasheet of the Product quoted along with Make & Model			
5	OEM Line by line Compliance of Technical Specification asked in the scope of work document on OEM letterhead			
3.12	OEM should have Experience of Manufacturing & Selling Interactive Panel(Size not less than 65 inches) in Last five Year in India, copy of Order to be submitted in the support of same either received directly or through channel Partner			

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SMART CLASS TYPE II 2024-25

Sn	District Name	Quantity	Non-recurring (@Rs. 2.4 Lakh)
1	AGAR MALWA	13	31.2
2	ALIRAJPUR	40	96
3	ANUPPUR	7	16.8
4	ASHOKNAGAR	40	96
5	BALAGHAT	48	115.2
6	BARWANI	39	93.6
7	BETUL	45	108
8	BHIND	36	86.4
9	BHOPAL	21	50.4
10	BURHANPUR	30	72
11	CHHATARPUR	50	120
12	CHHINDWARA	46	110.4
13	DAMOH	45	108
14	DATIA	31	74.4
15	DEWAS	45	108
16	DHAR	50	120
17	DINDORI	45	108
18	GUNA	49	117.6
19	GWALIOR	32	76.8
20	HARDA	20	48
21	HOSHANGABAD	24	57.6
22	INDORE	35	84
23	JABALPUR	45	108
24	JHABUA	50	120
25	KATNI	45	108
26	KHANDWA	43	103.2
27	KHARGONE	45	108
28	MANDLA	26	62.4
29	MANDSAUR	15	36
30	MORENA	40	96
31	NARSIMHAPUR	36	86.4
32	NEEMUCH	13	31.2
33	NIWARI	36	86.4
34	PANNA	40	96
35	RAISEN	43	103.2
36	RAJGARH	34	81.6
37	RATLAM	50	120
38	REWA	45	108
39	SAGAR	60	144
40	SATNA	60	144
41	SEHORE	28	67.2
42	SEONI	32	76.8
43	SHAHDOL	50	120
44	SHAJAPUR	16	38.4
45	SHEOPUR	50	120
46	SHIVPURI	50	120
47	SIDHI	39	93.6
48	SINGRAULI	45	108
49	TIKAMGARH	50	120
50	UJJAIN	32	76.8
51	UMARIA	6	14.4
52	VIDISHA	37	88.8
TOTAL		1960	4704

जिला शिक्षा केन्द्र सागर

क्र	विकासखंड	डाईसकोड	छात्रावास का नाम	पेनल की संख्यां
1	BANDA	231109NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास बण्डा	1
2	BINA	231104NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास बीना	1
3	DEORI	231106NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास महाराजपुर	1
4	JASINAGAR	231102NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास जैसीनगर	1
5	KESLI	231107NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास सहजपुर	1
6	KHURAI	231105NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास खुरई	1
7	MALTHON	231101NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास बांदरी	1
8	REHLI	231111NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास रहली	1
9	SHAHGARH	231103NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास नरवां	1
10	RAHATGARH	231108NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास नरयावली	1
11	SAGAR	231110NGH01	नेताजी सुभाष चन्द्र बोस बालिका छात्रावास करीपुर	1
12	SAGAR	231110NBH01	नेताजी सुभाष चन्द्र बोस बालक छात्रावास पुलिस लाईन सागर	1
13	SAGAR	231110NBH02	नेताजी सुभाष चन्द्र बोस बालक छात्रावास कनेरा देव सागर	1
1	BANDA	23110900402	GOVT MS GANYARI	2
2	BANDA	23110902602	GOVT MS JAMUNIYA	2
3	BANDA	23110904802	GOVT MS CHOUKA	2
4	BANDA	23110905202	GOVT MS MOUKALMAU	2
5	BANDA	23110905501	GOVT MS KANDWA	2
6	BANDA	23110905903	GOVT MS BARA	2
7	BANDA	23110906402	GOVT MS JEJAT KHEDA	2
8	BANDA	23110907601	GOVT MS BHADRANA	2
9	BANDA	23110908402	GOVT MS BINAIIKA	2
10	BANDA	23110915817	GOVT MS BOYS, JAKIR HUSEN WARD, BAND	2
11	BINA	23110403302	GOVT MS PAAR	2
12	BINA	23110408102	GOVT MS DEHRI	2
13	BINA	23110417301	GOVT MS NANAK WARD, BINA	2
14	DEORI	23110614002	GOVT MS JAIPUR KOPRA	2
15	DEORI	23110621902	GOVT MS GIRLS, TILAK WARD, DEORI	2
16	DEORI	23110626601	GOVT MS CHEEMA DHANA	2
17	JASINAGAR	23110200106	GOVT MS GIRLS, JASINAGAR	2
18	JASINAGAR	23110200702	GOVT MS BAMHORI GHAT	2
19	JASINAGAR	23110211002	GOVT MS BARODA SAGAR	2
20	KESLI	23110700102	GOVT MS GIRLS, KESLI	2
21	KHURAI	23110501501	GOVT MS PATHRIYA JEGAN	2
22	MALTHON	23110101102	GOVT MS BESRA GOUDHA	2
23	MALTHON	23110106402	GOVT MS BEEKOR KALAN	2
24	MALTHON	23110112002	GOVT MS LALOI	2
25	MALTHON	23110113301	GOVT MS BOYS, BANDRI	2
26	MALTHON	23110114701	GOVT MS SEWAN (MALTHON)	2
27	RAHATGARH	23110813202	GOVT MS ISHURWARA (RAHATGARH)	2
28	RAHATGARH	23110816904	GOVT MS NARYAWALI	2
29	REHLI	23111101202	GOVT MS RATNARI	2
30	REHLI	23111101501	GOVT MS PATNA BUJURG	2
31	REHLI	23111102803	GOVT MS SANJRA, REHLI	2
32	REHLI	23111108502	GOVT MS UDAYPURA, REHLI	2
33	REHLI	23111109501	GOVT MS CHANDPUR	2
34	REHLI	23111111602	GOVT MS MOHLI	2
35	REHLI	23111113601	GOVT MS PIPRIYA (BHATOLI)	2
36	REHLI	23111120701	GOVT MS CHHIRARI	2
37	REHLI	23111121409	GOVT MS GIRLS, REHLI	2

38	REHLI	23111121601	GOVT MS PATNA KAKRI (REHLI)	2
39	REHLI	23111122102	GOVT MS GIRLS, GARHAKOTA	2
40	REHLI	23111122201	GOVT MS BOYS, GARHAKOTA	2
41	SAGAR	23111000101	GOVT MS RAJOA (1-8)	2
42	SAGAR	23111000701	GOVT MS BAMHORI RENGUWA	2
43	SAGAR	23111001202	GOVT MS GADOLI KHURD	2
44	SAGAR	23111001401	GOVT MS PATHRIYA HAT	2
45	SAGAR	23111003302	GOVT MS PURVA PAGARA	2
46	SAGAR	23111004504	GOVT MS GAMBHIRYA	2
47	SAGAR	23111004809	GOVT MS GUDA	2
48	SAGAR	23111005601	GOVT MS MUHLI (SAGAR)	2
49	SAGAR	23111005810	GOVT MS GIRLS, KARRAPUR	2
50	SAGAR	23111008002	GOVT MS BHAINSWAHI	2
51	SAGAR	23111008602	GOVT MS NAYA KHEDA (KARRAPUR)	2
52	SAGAR	23111015901	GOVT MS SURKHI	2
53	SAGAR	23111017504	GOVT MS MOKALPUR	2
54	SAGAR	23111018501	GOVT MS GIRLS, CHAMELI CHOUK, SAGAR	2
55	SAGAR	23111018924	GOVT MS GIRLS, HULASIRAM MUKHARIYA, SADAR,	2
56	SAGAR	23111027007	GOVT MS SUBHASH NAGAR, SAGAR	2
57	SAGAR	23111030404	GOVT MS KANERA DEV	2
58	SHAHGARH	23110301102	GOVT MS AMARMAU	2
59	SHAHGARH	23110301603	GOVT MS HEERAPUR (SHAHGARH)	2
60	SHAHGARH	23110304901	GOVT MS BARAYATHA	2